# B. Sc. Catering Science & Hotel Management

## **Syllabus**

## **AFFILIATED COLLEGES**

**Program Code: 22P** 

2021 - 2022 onwards



### BHARATHIAR UNIVERSITY

(A State University, Accredited with "A" Grade by NAAC, Ranked 13<sup>th</sup> among Indian Universities by MHRD-NIRF, World Ranking: Times -801-1000, Shanghai -901-1000, URAP - 982)

Coimbatore - 641 046, Tamil Nadu, India

Program	Educational Objectives (PEOs)
The <b>B</b> .	Sc. Catering Science and Hotel Management program describe
_	lishments that graduates are expected to attain within five to seven
years a	fter graduation
PEO1	To demonstrate high standards with regard to performance in the hotel industry adopting value-based and ethical practices.
PEO2	To gain exposure and expertise in the diversified fields of hospitality and catering industries.
PEO3	To inculcate holistic implementation of knowledge and gain experience and competence in the operations of hospitality sector.
PEO4	To perform with competence and confidence in the hospitality industry at the global level.
PEO5	To work effectively as an individual, and as a member of a team or leader in diverse teams, and in multidisciplinary settings.
PEO6	To hone individual creativity and innovation skills.
PEO7	To develop entrepreneurial and leadership skills
PEO8	To demonstrate the ability to develop, examine, question and explore perspectives or alternatives to problems in hospitality operations
PEO9	To demonstrate community involvement.
PEO10	To conduct researches concerning hotel and restaurant development programe.

<sup>✓</sup> To produce quality graduates with balanced knowledge, skills and industry exposure in catering, hotel and management;

<sup>✓</sup> To train and develop students to be leaders in hotel and food and beverage management through industry immersion and national and international linkages

Progran	n Specific Outcomes (PSOs)
	e successful completion of <b>B. Sc. Catering Science and Hotel</b> ment program, the students are expected to
PSO1	To acquire technical skills in the core areas of the hotel and other hospitality sectors
PSO2	To adopt professional techniques and use tools competently in the preparation, presentation and service of quality foods
PSO3	To work in a sustainable manner as per trends and issues in the interdependent hospitality sectors
PSO4	To understand the functions of non-core departments like accounts, human resource, marketing, etc
PSO5	To pertain the acquired knowledge to manage and evaluate functional systems in hospitality industry
PSO6	To endorse sustainable environment and corporate social responsibility initiatives as well as ethical practices in the hospitality business
PSO7	To induce appropriate technologies to enhance the quality and delivery of hospitality services and to measure the effectiveness of hospitality operations.

Progran	nme Outcomes
	essful completion of the B. Sc. Catering Science and Hotel
Manage	ment program
PO1	Performs work activities effectively and efficiently to the standards
101	expected in the operation required in the hospitality sectors
	Respond to issues and dilemmas arising in the delivery of hospitality
PO2	services, by using and promoting ethical behavior and best practices
	of corporate social responsibility and environmental sustainability.
PO3	To formulate and integrate contemporary solutions and techniques of
103	culinary science and management practices.
	Plan, develop, market and manage hospitality establishments in the
PO4	international marketplace using contemporary hospitality
	management concepts
	Employ technological tools and strategies including relevant
PO5	hospitality and business systems to support business functions and
	decisions
	Demonstrate the ability to use professional written and oral
PO6	communication skills and technology to successfully communicate
	and report.
	To support an industry and workplace service culture by adopting a
PO7	positive attitude and professional decorum, accommodating diverse
	and special needs, and contributing as a team member.
PO8	Develop professional ethics, provide leadership, demonstrate personal
100	and global responsibility and work effectively.
PO9	Develop critical thinking skills and apply them to solve complex
10)	Problems
	Elevate leadership, teamwork, and relationship management skills,
PO10	organizational behavior, employment standards, and human rights to
	contribute to a positive work environment.

## Template for Scheme of Examination BHARATHIAR UNIVERSITY::COIMBATORE 641 046

#### **B.Sc., Catering Science and Hotel Management (CBCS PATTERN)**

(For the students admitted from the academic year 2021-2022 and onwards)

#### **Scheme of Examination**

			]					
Part	Title of the Course	Hours/ Week	Duration	Max	Credits			
			in Hours	CIA	CEE	Total		
		Semeste	er I					
I	Language - I	6	3	50	50	100	4	
II	Communicative English - I	6	3	50	50	100	4	
III	Core Paper I Food production I	3	3	30	45	75	3	
III	Core Paper II Food & Beverage service I	3	3	30	45	75	3	
III	Allied A: Paper I Housekeeping Management I	2	3	30	45	75	3	
IV	Environmental Studies*	2	3	-78	50	50	2	
	Practical I Food Production I	3	3	ā- i	-	-	-	
	Practical II Food & Beverage Service I	3		-	-1	<i>d</i> -	-	
	Practical House Keeping Management	2	/-			9 -	-	
	Total	30	18	190	285	475	19	
		B 10	Oliver of the Contract of the		7			
		Semeste	r II	<b>ور</b> ا	7			
I	Language – II	6	3	50	50	100	4	
II	Communicative English - I	6	3	50	50	100	4	
III	Core Paper III– Food Production II	3	3	30	45	75	3	
III	Core Paper IV– Food & Beverage Service II	3	3	30	45	75	3	
III	Core Practical - I Food Production I	3	4	50	50	100	4	
III	Core Practical – II Food & Beverage Service I	3	3	50	50	100	4	
III	Allied A: Paper –House Keeping Management II	2	3	30	45	75	3	
III	Practical II House Keeping Management	2	3	25	25	50	2	
IV	Value Education – Human Rights*	2	3	-	50	50	2	
	Total	30	26	315	410	725	29	

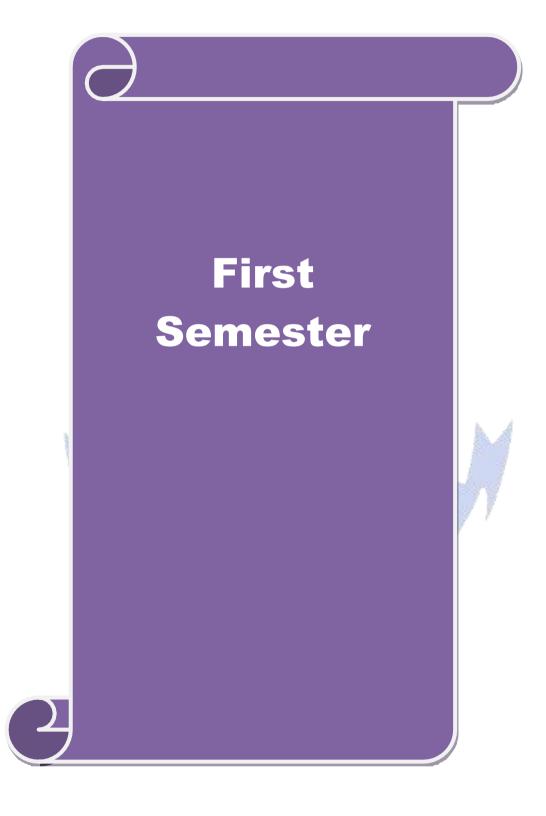
	S	Semeste	r III				
III	Core Paper V - Food Production III	4	3	30	45	75	3
III	Core Paper VI – Food & Beverage Service III	3	3	30	45	75	3
III	Core Practical III Food Production II	3	-	-	-	-	-
III	Core Practical IV Food & Beverage Service II	3	-	-	-	-	-
III	Paper VII – Hotel Accounting	3	3	30	45	75	3
III	Paper VIII – Tourism & Marketing Management	3	3	30	45	75	3
III	Allied B: Paper I - Front Office Operations I	2	3	30	45	75	3
III	Allied B: Practical II Front Office Operations	2	-	-	-	ı	-
IV	Skill based Subject: Bakery & Confectionery I	2	3	30	45	75	3
IV	Skill based: Practical Bakery & Confectionery Practical	3	-	-	-	-	-
IV	Tamil** / Advanced Tamil* (OR) Non- major elective - I (Yoga for Human Excellence)* / Women's Rights*	2	3	-	50	50	2
	Total	30	21	180	320	500	20
		Semeste					
III	Core Paper IX – Food Production IV			30	45	7.5	
	_	3	3	30	1.5	75	3
III	Core Paper X – Food & Beverage Service	3	3	30	45	75	3
III	IV Paper XI – Computer Applications in						
	IV	3	3	30	45	75	3
III	IV Paper XI – Computer Applications in Hotel Industry	3 2	3	30	45 45	75 75	3
III	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications in Hotel industry	3 2 3	3 3 4	30 30 50	45 45 50	75 75 100	3 3 4
III III	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications	3 2 3 3	3 3 4 3	30 30 50 50	45 45 50 50	75 75 100 100	3 3 4 4
III III III	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications in Hotel industry Elective I  Allied B: Paper IV - Front Office Operations II	3 2 3 3 2	3 3 4 3 3	30 30 50 50 30	45 45 50 50 45	75 75 100 100 75	3 3 4 4 3
III III III III	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications in Hotel industry Elective I  Allied B: Paper IV - Front Office	3 2 3 3 2 3	3 3 4 3 3	30 30 50 50 30 30	45 45 50 50 45 45	75 75 100 100 75 75	3 3 4 4 3 3
III III III III	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications in Hotel industry Elective I  Allied B: Paper IV - Front Office Operations II Allied Practical Practical II Front Office Operations Skill based Subject 2: Bakery & Confectionery II	3 2 3 3 2 3 2	3 4 3 3 3 3	30 30 50 50 30 30 30	45 45 50 50 45 45 45	75 75 100 100 75 75	3 3 4 4 3 3
III III III III III III III III III II	IV Paper XI – Computer Applications in Hotel Industry Core Practical III Food Production II  Core Practical IV Food & Beverage Service II Core Practical V Computer Applications in Hotel industry Elective I  Allied B: Paper IV - Front Office Operations II Allied Practical Practical II Front Office Operations Skill based Subject 2: Bakery & Confectionery II Skill based Subject 2:Bakery & Confectionery Practical	3 2 3 3 2 3 2 2	3 3 4 3 3 3 3	30 30 50 50 30 30 30	45 45 50 50 45 45 45 45	75 75 100 100 75 75 75	3 3 4 4 3 3 3
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	Semester V									
III	Core Industrial Exposure Training Report #	-	-	-	100	100	4			
	Total	-	-	-	100	100	4			
		Semester	r VI							
III	Core Paper XII – Food & Beverage Management	5	3	30	45	75	3			
III	Core Paper Paper- XIII - Food Production V	4	3	30	45	75	3			
III	Core Paper XIV – Food & Beverage Service V	3	3	30	45	75	3			
III	Core Practical VI Food Production III	3	4	50	50	100	4			
III	Core Practical VII Food & Beverage Service III	3	3	50	50	100	4			
III	Elective II	4	3	30	45	75	3			
III	Elective III	4	3	30	45	75	3			
III	Skill Based Subject 3 Bar Management	2	3	30	45	75	3			
III	Skill Based Pratical:Subject 3 Bar Management	2	3	30	45	75	3			
V	Extension Activities**	ı	-	-	50	50	2			
	Total	30	28	310	465	775	31			
	Grand Total	150	-	1365	2135	3500	140			

#### Note

<sup>\*</sup> No Continuous Internal Assessment (CIA). Only University Examinations.

<sup>\*\*</sup> No University Examinations. Only Continuous Internal Assessment (CIA).



Course Code	13A	TITLE OF THE COURSE	L	T	P	C
Core		FOOD PRODUCTION – I	3			3

The Main Objectives of this course are to:

- 1. To impart knowledge on Basic cookery, kitchen equipment, organization & hygienic practices
- 2. To gain knowledge on cooking materials and their uses
- 3. To impart knowledge on preparations of ingredients and methods of cooking food

	Expected Course Outcomes:						
	On the successful completion of the course, student will be able to:	BTKL (K1-K6)					
1	1 Students can remember the Basic cookery, kitchen equipment K1						
2	Students can understand the kitchen organization and layout & hygienic practices	K2					
3	Students can understand the cooking materials and their uses	K2					
4	Students can apply the cooking materials while cooking	K3					
5	Students can analyze and apply the preparations of ingredients and methods of cooking food	K3, K4					

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5-E**valuate; **K6-**Create;

#### Unit :1 INTRODUCTION TO COOKERY

7 hours

- a) Culinary History- Development of the Culinary Art from the middle ages to modern cookery
- b) Aims and Objective of Cooking Food
- c) **Texture** Meaning, types
- d) Consistency Meaning, types
- e) Equipments used in the kitchen:

Classification of kitchen equipments – manual, mechanical and their uses, different types of knives used, Safety procedure in handling equipment. **Cooking fuels** - Uses and advantages of different cooking fuels.

#### Unit :2

#### **KITCHEN ORGANIZATION & LAYOUT**

7 hours

8 hours

- a) **Kitchen Organization -** Hierarchy Area of Department and Kitchen. Roles of executive chef, Duties and responsibilities of various chefs. Co-ordination of food production department with other departments.
- b) **Kitchen Layout** General layout of the kitchen in various organizations, Layout of receiving areas, service area and wash up.
- c) Qualities of Chef Importance of Personal hygiene

Personal Safety - Uniforms & protective clothing

## Unit:3 CLASSIFICATION OF COOKING MATERIALS AND THEIR USES:

- a) **Foundation ingredients** Meaning, action of heat on carbohydrates, fats, proteins, minerals and vitamins.
- b) **Fats and oils** Meaning and examples of fats and oils. Hydrogenation of oils, uses of fats and oils, commonly used fats and oils, their sources and uses.

- c) **Shortenings** Role of Shortenings, Varieties of Shortenings, quality for shortenings, Advantages and Disadvantages of using various Shortenings.
- d) **Raising agents** Functions of raising agents, Classification of Raising Agents, Role of Raising Agents Actions and Reactions, chemical raising agents and yeast.
- e) Eggs Uses of egg in cooking, characteristics of fresh eggs, storage of egg

## Unit :4 CLASSIFICATION OF COOKING MATERIALS AND THEIR USES: 7

- a) **Liquid** –Water, stock, milk, and fruit juices, etc., uses of a liquid.
- b) Salt Uses
- c) **Flavorings and seasonings** Uses and examples.
- d) **Sweetening agents** Uses and examples. Importance of Sugar, Types of Sugar, Cooking of Sugar –various, Uses of Sugar
- e) Thickening agents Role of thickening agents, Types of thickening agents
- f) **Condiments & spices, Herbs** Uses of herbs.

II	PREPARATIONS OF INGREDIENTS AND	7
Unit :5	METHODS OF COOKING FOOD	Hours

#### **Preparations of ingredients:**

- a) **Preparations of ingredients** Washing, Peeling and scraping, pairing, cutting (terms used in vegetable cutting, julienne, Brunoise, Macedoine, Jardinière, Paysanne), grating, grinding, mashing, sieving, milling, steeping, centrifuging, emulsification, evaporation, homogenization.
- b) **Methods of mixing food Beating**, Blending, Cutting, Creaming, Folding, Kneading, marinating, Sealing, Stirring, Whipping, and Whisking

#### Methods of cooking food:

- a) Transference of heat to food by radiation, conduction and convection-
- b) Boiling, poaching, stewing, braising, steaming, baking, roasting, grilling, frying, paper bag, microwave, pot roasting –explanation with examples.
- c) Roasting, Grilling, Frying, Baking, Broiling, Poaching, Boiling -Principles of each of the above Care and precautions to be taken Selection of food for each type of cooking

	Total Lecture hours 36 hours							
	Text Books (s)							
1	Theory of Catering - Mrs. K.Arora							
2	Food Production Operations - Parvinder S. Bali							
3	Modern cookery vol I & II for teaching and trade – Thangam E. Philip – Orient Longman.							
	47.5.5 Juganit & 11114							
	Reference Books							
1	International cuisine & food production management - Parvinder S. Bali							
2	Practical cookery –Ronald Kinton & Victor Ceserani –Hodder Starghton							
3	Theory of Catering –Ronald Kinton & Victor Ceserani –Hodder Starghton.							
4	Frank BrothersHerrings Dictionary of Classical & Modern Cookery							
5	Walter BickelChef Manual of Kitchen Management, Fuller, John							
	Course Designed By :							
	P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore							
Map	Mapping with Programme Outcomes							

Cos	PO 10									
Cus	1	2	3	4	5	6	7	8	9	
CO1	S	M	S	M	M	M	M	L	M	M
CO2	M	M	M	S	S	M	L	M	M	M
CO3	S	M	S	M	M	L	S	M	M	L
CO4	S	M	S	M	M	M	S	M	M	L
CO5	S	S	S	M	M	S	M	M	M	M

Course Code	13B	TITLE OF THE COURSE	L	Т	P	С
Core		FOOD & BEVERAGE SERVICE – I	3			3

The main objectives of this course are to:

- 1. To impart knowledge on Food & Beverage Service industry and its operation.
- 2. To acquire fundamental skills required for F&B service Personnel.
- 3. To impart knowledge on different types of menu offered in hotel industry.

#### **Expected Course Outcomes:**

	<u> </u>	
On	the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	Remember about the sectors & Functions of Food &	<b>K</b> 1
	Beverage industry	
2	Understand staff duties and Responsibilities	K2
3	Handle food service equipment	K3
4	Work in various ancillary sections of food service areas	K4
5	Identify, plan & lay covers for French classical menu	K5

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1 INTRODUCTION TO FOOD SERVICE INDUSTRY 7 hours

- a) Introduction to food service industry in India.
- b) Classification of Food service Industry Primary catering sectors & Secondary catering sectors (Meaning & Examples only).
- c) **Types of restaurants** Meaning of coffee shop, Specialty restaurants, Multi Cuisine restaurants, Grill room, Night clubs, Discotheques, Café, Cafeteria, Fast Food, Pub & Bar.
- d) Attributes of Food & Beverage service personnel Personal hygiene, Knowledge of Food & Beverage, Punctuality, Local Knowledge, Personality, Attitude towards guests, Memory, Conduct, Loyalty, Sales ability, Sense of urgency and Handling complaints.

#### Unit:2 STAFF ORGANIZATION 7 hours

- a) List of F & B service areas found in Hotel.
- b) Organizational structure of F & B department.
- c) Restaurant Organization chart (French Brigade).
- d) **Duties and Responsibilities** Food & Beverage Manager, Restaurant Manager, Head Waiter, Station Head waiter, Station Waiter, Waiter, Carver, Floor/ room waiter, Lounge staff, Wine waiter & Bartender.
- e) Importance of Intra & Inter Department Relationships.

#### Unit:3 OPERATING EQUIPMENT 7 hours

- a) Points to be considered when purchasing service equipment
- b) Crockery Types of Crockery, Crockery sizes & Storage.
- c) **Tableware -** Classification, Examples & Storage.
- d) Glassware Types, Sizes & Storage.
- e) **Specialized service equipment** Examples and their use.

Unit	:4				CILLAR				7 h	ours
a) b) c) d) e)	Silver Wash- Hot-pl Restau	room on oup - Tw late - Me orant sen a table, o	Plate I o-sink reaning a rvice: M	Function Room - 2 nethod, nd Role lise en s	Meaning Three-sin of Aboye cene, Mis	ment requand Silve k methodeur. se en plac	uired and Our cleaning I and Dishue. Points to mmy waite	methods washing o be remo	machine. embered	while
Unit	:5		N	MENU I	KNOWL	EDGE				8 hours
a) b) c) d) e)	Types Classic Planni		u – Tabl Sequen nple men usual ac	ce – Fre nus. compan	iments.	ourse with	h example			
			Exp	ert Lectu	res, online	e seminars	– webinar	S		
		To	tal Lect	ure hou	rs			7	36 hours	
				1	Text Bo		EA	- 8		
					nis R.Lill	icrap & J	ford Publi John A. Co		ELBS.	
1	Modem			vice. A r			s & Practit	tioners –	Joh	
2	The W	aiter – Jo	ohn Full	er & A.J	J.Currie –	Hutchins	son	/ 28		
3	Food &	z Bevera	ge Servi	ice Trair	ning Man	ual <mark>- Sud</mark>	<mark>hir Andre</mark> v	vs – Tata	Mc Grav	v – Hill.
			1	100	1000					
					ourse Des			2.55		
		P. ANA	NDAR	AJ, Asst	. Professo	or, Sanka	ra College	, Coimba	itore	
			Me	nning v	with Prog	ramme (	Outcomes			
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10
CO1	S	S	M	S	M	S	M	M	M	M
CO2	S	S	M	M	M	S	S	S	M	S
CO <sub>3</sub>	S	M	M	M	S	S	S	M	S	M
CO4	M S	M S	S	M S	S M	L M	M S	M L	M S	M S
CO5					V	V		1 .		

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	1AA	TITLE OF THE COURSE	L	Т	P	С
Suppo	rtive	HOUSE KEEPING MANAGEMENT – I	2	1		3

The main objectives of this course are to:

- 1. To provide comprehensive knowledge of housekeeping department
- 2. To provide understanding of desk control & Budgets
- 3. To impart knowledge on planning, functioning & types of beds
- 4. To impart knowledge on cleaning equipments, agents and procedures.
- 5. To provide understanding of linen and laundry functions

	V 894								
	Expected Course Outcomes:								
	On the successful completion of the course, student will be able to:	BTKL (K1-K6)							
1	To perform duties effectively in housekeeping department	K2							
2	To work in desk control and prepare budget.	K3							
3	To plan and work in the department, identify types of bed	K1							
4	To select, purchase and effectively handle cleaning equipments,	K5							
	agents.	<b>A</b> A							
5	To work in linen and laundry room.	K3							

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit :1 HOUSE KEEPING DEPARTMENT 5 hours

House Keeping – Importance of House Keeping, Organization structure(small, medium and large), Responsibility of HK Department, HK personnel – personal attributes of HK staff, lay out of department and co- ordination with other departments.

#### Unit :2 HOUSE KEEPING DESK CONTROL 4 hours

Desk Control – Forms and formats records and register, Handling telephone calls (department wise), Handling room transfers. Budget - Types of budgets, controlling expense, inventory control, stock taking and purchasing

#### Unit:3 FUNCTIONS AND PLANNING 5 hours

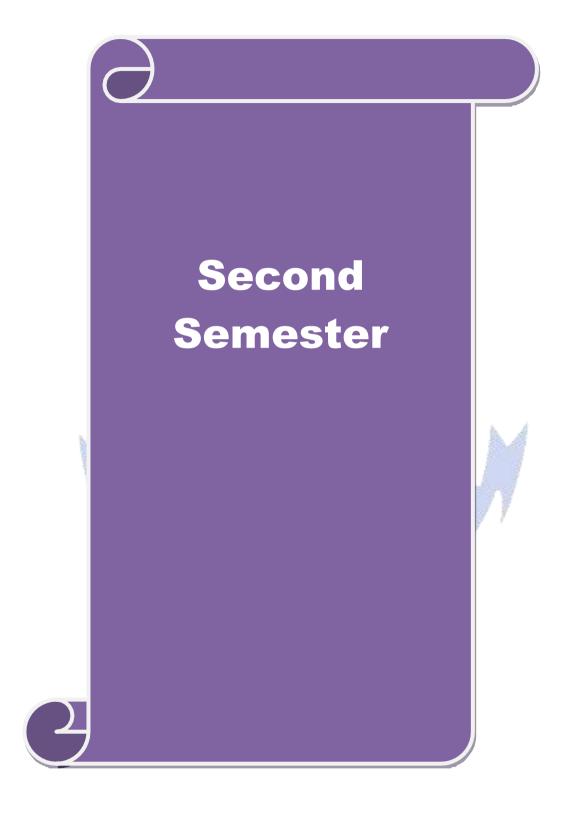
Functions and planning of House Keeping Operations- planning process. Daily Routine- Briefing, Room assignments, checking room status report, Room service inspection, log book. Types of Bed, mattresses and bedding, soft furnishing, guest room accessories, placement of guest supplies.

Unit:4	CLEANING EQUIPTMENTS, AGENTS &	5 hours
	PROCEDUREDS	

Clean and Cleaning: Cleaning equipments (manual and electrical) selection, storage, maintenance & care. Cleaning agents –Types, selection, storage, issuing. Cleaning public areas (lobbies, front desk, Elevators, staircases, Guest corridors, public restrooms, frequency of cleaning- Daily, weekly, periodic and spring cleaning.

Unit	Unit:5 LINEN AND LAUNDRY									ours
		undry, par st				_		_		
		, linen qualit								
		undry – Equ				laundry	process,	stain rei	noval. H	landling
guest	laundr	y, issuing of	linen to the	ne depar	tments					
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				Refe	rence Bo	oks				
1	Moder	n Restaurant	Service.	A manu	al for stu	dents &	Practitio	ners – J	ohn	
1		Fuller -	-Hutchins	son.						
2	House	keeping Trai	ning man	ual – Su	dhir And	drews				
3	Hotel	Housekeepin	g Operati	ions & N	<mark>Ianagem</mark>	ent – R	<mark>aghub</mark> ala	n & Smi	rtee Rag	hubalan
5	House	keeping Sup	ervision -	- Jane Fe	ellows –	McDon	ald & Ev	ans Lim	ited	
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CO2	M	M	M	S	S	M	M	M	S	L
CO3	M	M	M	S	M	S	M	M	S	S
CO4	S	S	S	S	M	L	M	M	M	M
CO5	S	M	S	S	M	L	M	M	M	L
			1	Silver	200		- (E)			

<sup>\*</sup>S-Strong; M-Medium; L-Low



Course Code	23A	TITLE OF THE COURSE	L	Т	P	С	
C	ore	FOOD PRODUCTION – II	3			3	
Course Objectives:							

The main objectives of this course are to:

- 1. To impart knowledge on Stocks, Sauces, Soups and Basic Principles Of Food Production
- 2. To gain knowledge on Basic Food Commodities in food production
- 3. To impart knowledge on Planning Of Menu And Kitchen.

	<b>Expected Course Outcomes:</b>								
О	n the successful completion of the course, student will be able to:	BTKL (K1-K6)							
1	To remember Stocks, Sauces, Soups	K1							
2	To understand Basic Principles Of Food Production	K2							
3	To apply apply the Basic Food Commodities in food production	К3							
4	To analyze Food Commodities in food production	K4							
5	To evaluate Planning Of Menu And Kitchen	K5							

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1 STOCKS, SAUCES, SOUPS 7 hours

- a) STOCKS: Meaning, uses and types of stocks, points observed while making stock, recipes for one liter of white, brown and fish stock. Glazes: Meaning and uses.
- b) SAUCES: Meaning qualities of a good sauce, types of sauces proprietary sauce and Mother sauce. Recipe for one liter Béchamel, Veloute, Espanole, Tomato, Mayonnaise and hollandaise. Derivatives of mother sauces (only name, no recipes).
- c) Recipes for the following-miscellaneous sauces and their uses: Horseradish sauce, mint sauce, bread sauce, Cranberry sauce, Cumberland sauce, curries sauce and roast gravy.
- d) **SOUPS** Meaning, Classification with examples, Basic recipes, Consommés, Garnishes and accompaniments.

#### Unit:2 BASIC PRINCIPLES OF FOOD PRODUCTION 7 hours

- a) **Vegetable Cookery** Introduction, classification of vegetables, Pigments and colour changes, Effects of heat on vegetables, Salads and salad dressings
- b) Fruit Cookery Introduction, Classification of fruits, Uses of fruit in cookery
- c) **Rice, Cereals & Pulses** Introduction, Classification and identification, Cooking of rice, cereals and pulses, Varieties of rice and other cereals
- d) Pasta Introduction, types, names of various pasta's & cooking of pasta's

## Unit:3 BASIC FOOD COMMODITIES 7 hours a) Milk-Introduction, Processing of Milk, Pasteurization – Homogenization, Types of

- Milk Skimmed and Condensed, Nutritive Value.
- b) Cream-Introduction, Processing of Cream, Types of Cream
- c) **Cheese**-Introduction, Processing of Cheese, Types of Cheese, Curing of Cheese, Uses of Cheese
- d) **Butter-**Introduction, Processing of Butter, Types of Butter

Unit:	4		FC	OD CO	OMMO	DITIES			7 h	iours		
a)		г соокен						ction of				
	beef/ve	eal, Cuts of	lamb/mı	ittons, C	Cuts of p	ork, Var	riety mea	ats (offa	l's)			
b)	<b>FISH</b>	COOKERY	7 - Intro	duction,	, Classif	ication o	of fish, cu	uts of fis	h, selec	tion of fish		
	and sh	ell fish, coo	king of 1	fish.								
<b>T</b> T •4		DI ANINIENI	COEL	<b>ATTAIL</b>	AND TO	TOTTEN.	T					
Unit:		PLANNIN								nours		
a)										on, Points to		
					r variou	s volum	ie reedin	ig outlet	is, such	as Industrial,		
b)	Institutional Catering Units, . b) <b>Planning menus</b> for - School/college students - Industrial workers, Outdoor parties,											
U)		eme dinners						iai woik	iers, Ou	nuooi parties,		
c)							•	Portion s	sizes of	various items		
( <i>)</i>										ting for large		
		le catering,										
d)										with regard to,		
		ace allocation										
								-				
			Expert	Lectures	s, online s	seminars	– webina	ırs				
		Total	l Lastur	a hauna			<u> </u>		261	201140		
		100	ıl Lectur	e nours					36 I	nours		
				7	Text Boo	ks (s)						
1	Practic	al cookery -	-Ronald				ani –Hoo	lder Sta	rghton.			
2		of Catering								l <b>.</b>		
3	Food F	Production C	peration	ns - Par	vinder S	. Bali	-		100			
					1/4	1				<b>&gt;</b>		
	3.6.1	1	1 7 0 7		efe <mark>rence</mark>		TD1	E DI	11' 0			
1						d trade -	-Thanga	m E.Phi	lip –Or	ient Longman.		
3		y of Catering Brothers He				ecical &	Modern	Cooke	rv			
4		· Bickel Che										
<u> </u>	11 altel	DICKCI CIIC	1 171anu	41 OI IXII		anageme	iii, i uii	, JOIII.	0.00			
				Cou	rse Desig	ned By :	Seal .	250		- N		
		P. ANANI	OARAJ,					e, Coim	batore	7		
			200	B-9.	A	10		(man)	1	NAME OF STREET		
Mappii	ng with	Programm	e Outco	mes	1					7 .8 7 1		
Cos	PO	PO 2	PO	PO	PO	PO	PO	PO	PO	PO 10		
	1		3	4	5	6	7	8	9			
CO1	S	S	S	M	M	L	M	M	M	L		
CO2	S	S	S	M	S	M	M	M	M	M		
CO3	S	S	S	M	S	M	M	M	M	M		
CO4	S	M	M	M	M	M	S	S	M	M		
CO5	S	S	S	M	M	L	S	S	S	S		

\*S-Strong; M-Medium; L-Low

Course	23B	TITLE OF THE COURSE	L	Т	P	С		
Code	ore	FOOD & BEVERAGE SERVICE – II	FOOD & BEVERAGE SERVICE – II					
		DERVICE II			<u> </u>			
		Course Objectives:						
		is course are to:						
		on different types of Breakfast.	اممام	aalia ka	Mara gas			
		on various styles of food service and non understand about the F & B control syste		ione be	verages.			
0. 10 1110		<u> </u>						
		<b>Expected Course Outcomes:</b>						
On the cu	accessful compl	etion of the course, student will be able to	3.		BTKL			
		(K1-K6)	)					
	• •	covers for English & Continental Breakf	ast		K1			
men 2 Carr		wles of service			K2			
	y out various st	non-alcoholic beverages served in F & B	<u> </u>		K2 K3			
	ation	non-accordic beverages served in 1 & B	100		KS			
		Cheese, Sweets, Savories, Desserts	7		К3			
	dle billing & co		- 6		K5			
		KNO <mark>WLE</mark> DGE LEVE (BTKL):		50.				
	per; <b>K2</b> -Unders	stand; <b>K3</b> -Apply; <b>K4</b> -Analyze; <b>K5-</b> Eva	aluate	<b>K6-</b> C				
Unit:1	1	BREAKFAST SERVICE			7 hour	rs		
,	Sh. 400.	in <mark>ental breakfast.  Continental English and American (F</mark>	Quffot					
		st – Continental, English and American (F fast menu Items.	Surret,	).				
	* 34 SA	or Continental Breakfast.		أمد	-1			
,		or Engl <mark>ish Brea</mark> kfast.		2	7 7			
	er of service fo			SI	1			
TI 14 0	4	GENVIOR METHODS	AS	11/				
Unit:2		SERVICE METHODS			7 hour	rs		
	~	g the service methods. <b>Service Methods</b> – Table service, Assist	ed ser	vice Se	lf.			
•	O	nt Service & Specialized Service.	cu sci	vice, be	/11			
		sadvantages of different styles of service.						
,	_	eten implemented these days.						
<i>u)</i> 20/1								
Unit:3		NON ALCOHOLIC BEVERAGES			7 hour	îs.		
,		on-Alcoholic beverages						
	_	ountries, Purchasing, Storage, types & ma	_					
	_	countries, Purchasing, Roasting, Grind,	Storag	e &				
	-	and Characteristics of good coffee.						
d) <b>Nor</b>	n- Alcoholic Ba	<b>ar beverages</b> – Aerated water, Natural spi	ring w	ater /				
Mi	neral waters, So	quashes, Juices & syrups.						
Unit:4	CHEES	E, SWEETS, SAVOURIES & DESSER	T	71	hours			
		Types, Examples for each type, Cover, Ac						
b) serv	rice for cheese.		1					
c) Swe	eets - Examples	for types of sweet dishes.						

d)		ies - Exam	-				-		Service.			
	Desseri	t – Meanin	g, Cover	, Accon	npanime	ents and	Service.					
Unit:	:5	CI	HECKIN	NG, CO	NTROI	L & BII	LING		8 hou	8 hours		
a)	Method	ds of order	r taking	-Triplic	ate, Dup	olicate, S	Service v	vith orde	r, Pre-orde	red.		
b)	_	Checks –				pplemer	nt, Retou	ır, Accid	ent.			
c)	Taking orders for beverage service.											
<b>d</b> )	8											
<b>e</b> ) f)		ages of Ele		noint of	sale cor	ntrol (EP	(20					
	7 Id valid	uges of En	etrome j	point of	saic con	IIIOI (LI	05).					
			Expert	Lectures	s, online	seminars	- webina	ırs				
		787	17						261			
		Tot	al Lectur	e hours					36 hour	S		
				T	ext Boo	ks (s)						
1	Food &	Beverage	Service				xford Pu	blication	<u> </u>			
2		Beverage										
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	Madam	Dagtarrage	4 Camila		eference		Q- Duo o	idi awawa	Loha Evil	1		
1	Hutchin		t Service	e. A mai	lual for	students	& Praci	luoners	– John Ful	ier		
2		iter – Johr	Fuller &	& A I Cı	urrie – F	Hutchins	on		6			
3								ess – Tat	a Mc Graw	/ – Hill		
	1000 00	Beverage	Bervice	Tranini	5 Ivianae	ii Suul	in ridar	285 140	a Me Gravi			
		h 4			_	ned By		1	l A.	á.		
	]	P. ANANI	DA <mark>RAJ</mark> ,	Asst. Pa	rofessor	, Sankar	a Colleg	ge <mark>, Coim</mark>	batore			
						1						
	DO	DO 1					Outcome		DO 0	DO 10		
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10		
CO1	S	S	M	M	M	S	M	M	M	M		
CO2	S	S	S	M	M	M	M	S	M	S		
CO3	S	S	S	S	M	S	L	M	M	M		
CO4	S	S	S	S	M	S	M	M	M	M		
CO5	S	S	M	M	M	S	M	M	M	M		

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	23P	TITLE OF THE COURSE	L	Т	P	С
C	ore	FOOD PRODUCTION I PRACTICALS		1	3	4

The main objectives of this course are to:

- 1. To make them understand the pre-requisites for working in the kitchen.
- 2. To train the students in preparation of Basic Indian

	<b>Expected Course Outcomes:</b>								
C	On the successful completion of the course, student will be able to:    BTKL (K1-K6)								
1	To fulfill the pre-requisites for working in the kitchen	K1							
2	To prepare a five course menu indent for Indian menus	K2							
3	To prepare 5 course Indian menus	К3							
4	To present 5 course Indian menus	K4							
5	To know about food texture and consistency of Indian menus	K5							

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

WEEK:1	PRACTICAL SCHEDULE: I - SEMESTER	36 hours
to 12	FRACTICAL SCHEDULE: 1 - SEMESTER	

- a) Proper usage of a Kitchen Knife and Hand Tools.
- b) Understanding the usage of small equipment.
- c) Basic Hygiene practices to be observed in the Kitchen.
- d) Safety practices to be observed in the kitchen: First Aid for cuts and burns.
- e) Identification of Raw Materials.
- a) Cuts of Vegetables Julienne, Jardinière, Mignonette, Dices, Macedoine, Paysanne, Shred, Concasse, Mirepoix
- b) Blanching of Tomatoes & Capsicum
- c) Cuts of Chicken

#### Individual practical for students -10 sets of menu

#### **BASIC INDIAN CUISINE**

A 5 course menu to be compiled consisting of Soups / Indian Bread, Rice, Poultry / Meat, Dal Preparation, Indian Sweet etc. using the below styles by the respective colleges

- a) Basic Indian Soups like yakni shorba, Tomato shorba and Wheat products like, chapattis, parathas, Phulka, pooris etc., -(minimum of 10 varieties)
- b) Rice (minimum of 10 varieties)
- c) Various simple Dal preparations (minimum of 10 verities)
- d) Indian Masala Green, White, Masala Kadhai Preparation of these and incorporation in simple dishes such as Vindaloo, korma, tikka, Safed mas, navaratan korma. (Minimum of 10 verities ) (Thickening, colouring and souring agents )
- e) **Indian sweets** (minimum of 10 verities)

#### Week: 1 to 12 PRACTICAL SCHEDULE: II – SEMESTER 36 Hours

- a) **Stocks** Demonstration and preparation of •White stock •Brown stock •Fish stock
- a) Sauces Demonstration & preparation of basic mother sauce
- b) Basic mother sauces 2-3 derivatives of each
  - i) Béchamel (cheese sauce, Mornay, mustard sauce, parsley sauce)
  - ii) Espagnole (Lyonnais Madeira, charcutière)
  - iii) Tomato (Creole, Italienne, piquant)
  - iv) Veloute (supreme, allemande, normande)
  - v) Hollandaise (paloise, béarnaise)
  - vi) Mayonnaise (Tartare, cocktail,)
- c) Methods of Cooking Vegetables, Boiling (Potatoes, Beans, Cauliflower), Frying (Aubergine, Potatoes), Steaming (cabbage), Baking (potatoes, turnip), Braising (onion, leaks, cabbage)

Individual practical for students -10 sets of menu.

a) A 5 course menu to be compiled consisting of Soups / Indian Bread, Rice, Poultry / Meat, Dal Preparation, Indian Sweet etc. using the below styles by the respective colleges

#### Soups

- a) Classification of soups Preparation of basic soups
  - i) Consommé, (royale, Carmen, Clermont, ambassadrice, julienne)
  - ii) Cream (tomato, spinach, vegetables)
  - iii) Puree (lentil, peas, carrot)
  - iv) Cut vegetables (Scotch broth, Minestrone)
  - v) Veloute (crème de volaille princesse, veloute dame blanche/marielouise)
  - vi) National soup (mulligatawny, French onion, oxtail)
  - vii) Bisque (Prawn, Shrimp)

#### Egg Cookery

- a) Preparation of varieties of egg dishes
  - i) Boiled (soft & hard)
  - ii) Fried (sunny side up, double fried)
  - iii) Poaches
  - iv) Scrambled
  - v) Omelette (plain, stuffed)
  - vi) En cocotte (eggs Benedict)

#### **Fish Cookery**

- a) Identification & classification of fish
  - i) Flat fish (Pomfret, Black Pomfret and Sole)
  - ii) Round fish (Surmai, Rawas, Mackerel)
  - iii) Shellfish (Clams, Mussels, Shrimps, Crabs, Lobsters)
  - iv) Cephalopods (Squid, Cuttle, Fish)

B. Sc. Catering Science & Hotel Management 2021-22 onwards - Affiliated Colleges - Annexure No.35(a) SCAA DATED: 23.06.2021

- b) Cuts of Fish
  - i) Fillet
  - ii) Darne
  - iii) Troncon
  - iv) Paupiette
  - v) Goujons
- c) Preparation of simple fish Dishes such as
  - i) Saumon grille
  - ii) Pomfret Meunière
  - iii) Sole Mornay
  - iv) Fish Colbert
  - v) Fish al'anglaise

#### **Poultry**

- a) Cuts of Poultry
- b) Preparation and jointing of Chicken
- c) Preparation of Simple Dishes such as
  - i) Poulet roti a al'anglaise
  - ii) Poulet grille diable
  - iii) Poulet sauté chasseur
  - iv) Poulet sauté Maryland

#### Meat

- a) Identification of various cuts
- b) Preparation of Basic Cuts such as
  - i) Lamb
  - ii) Roast leg of Lamb
  - iii) Stew

#### **Hot/Cold Desserts**

- a) Caramel Custard,
- b) Bread and Butter Pudding,
- c) Queen of Pudding,
- d) Soufflé Lemon/Pineapple,
- e) Mousse (Chocolate Coffee,)
- f) Bavoroise,
- g) Diplomat Pudding,
- h) Apricot Pudding.

Steamed Pudding - Albert Pudding, Cabinet Pudding.

Expert Lectures, online seminars – webina	ars
Total Practical hours	72 hours

	Text Books (s)								
1	Practical cookery – Ronald Kinton & Victor Ceserani – Hodder Starghton.								
2	Modern cookery vol I & II for teaching and trade – Thangam E.Philip – Orient Longman.								
	D.C. D.I								
	Reference Books								
1	Herrings Dictionary of Classical & Modern Cookery								
2	Chef Manual of Kitchen Management								
3	The Professional Chef (4th edition)								
4	The Book of Ingredients, Jane Grigson								
	Course Designed By :								
	P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore								

	Mapping with Programme Outcomes										
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10	
CO1	S	S	M	M	M	S	M	M	M	M	
CO2	S	S	S	M	M	M	M	S	M	S	
CO3	S	S	S	S	M	S	L	M	M	M	
CO4	S	S	S	S	M	S	M	M	M	M	
CO5	S	S	M	M	M	S	M	M	M	M	

\*S-Strong; M-Medium; L-Low



## B.Sc., [ CATERING SCIENCE AND HOTEL MANAGEMENT ] FORMAT FOR PRACTICAL EXAMINATION (I YEAR) FOOD PRODUCTION - I

For the students admitted during the year 2020-2021 onwards (CONTINENTAL OR INDIAN MENU ONLY)

Centre: Batch No: Date: Session: FN / AN

Sl.No	Register No	Indent & Plan of Work 05 Marks	Grooming 02 Marks	Soup / Indian Bread 05Marks	Rice/ Egg/ Fish/ Pasta 05 Marks	Fish/ Mutton/	Chicken 10 Marks	Vegetable / Dal	Preparation 05Marks	Sweet/Dessert 05 Marks	Presentation 05 Marks	Scullery 03 Marks	Viva 05 Marks	Sub-Total 50 Marks	Record 10 Marks	Grand Total 60 Marks
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						1	10	37	1						A	
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						W.		54 01	LILIT CATE	estif s n s svi	dilli-2	A Laboratory				

Course Code	23Q	TITLE OF THE COURSE	L	Т	P	С		
		FOOD & BEVERAGE		4	2	4		
C	ore			1	3	4		
SERVICE – I PRACTICALS Course Objectives:								
The main	objectives of t	this course are to:						
1. To tra	in students in ment	the correct method of handling food & beverage menu compilation, cover laying & service of foo		ice				
bever								
		Expected Course Outcomes:						
On the si	accessful com	pletion of the course, student will be able to:			rkl			
	-	and SE YEA			-K6)			
		rockery and glassware			<u>X1</u>			
	_	t, luncheon and dinner menu			<u>x2</u>			
10 500	the cover	1 6 6 101			<u>.                                    </u>			
1000	rry out service pare and prese	procedure for food & beverages			<u>.4</u> .5			
		KNOWLEDGE LEVE (BTKL):	36	P				
		rsta <mark>nd; <b>K3</b>-Apply; <b>K4</b>-Analyze; <b>K5-E</b>valuate</mark>	; K6	-Creat	e;			
WEEK:		RA <mark>CTIC</mark> AL SCHEDULE: I - SEMEST			hour	'S		
TO 12			<u> </u>	11				
1.	equipments.	and drawing of cutlery, crockery, glassware and	msce	enaneo	ous			
2.	THE PERSON	The second secon	Ā					
3.	20 20	relaying of table cloths.	18 I	y 1				
4.		d polishing / wiping of cutlery, crockery and gla	ısswaı	e.				
5.		ight tray and heavy tray.	7					
6.	, ,							
7.	, ,	itlery and crockery.						
8.	•	g service spoon and fork.						
9.	Service of w	vater.						
10	). Arrangemer	nt of sideboard.						
1	l. Table d'hôte	e cover laying.						
12	2. A la carte co	over laying.						
1.	3. Practice of s	simple menu compilation.						
Week : 1 TO 12	PRAC	CTICAL SCHEDULE: II - SEMESTE	R	36	hour	'S		
1.	4. Receiving th	ne guests, presenting the menu, taking orders.		ı				
	5. Service of H							
16. Service of soup, fish, pastas.								
1		17. Service of main course.						
		nain course.						
1′								

20. Service of Cheese. 21. Service of non – alcoholic drinks, tea, coffee. 22. Continental breakfast cover and tray set up. 23. English breakfast cover and tray set up. 24. Taking orders through telephone for room service. 25. Changing ashtray during service. 26. Presenting the bill. Expert Lectures, online seminars – webinars Total Practical hours 72 hours Text Books (s) Singaravelavan.R, -Food and Beverage Service || Oxford University Press, 2<sup>nd</sup> Edition, 1 New Delhi, 2016. Reference Books John Cousins, Dennis Lillicrap, Suzanne Weekes, -Food and Beverage Service 1 Hodder Education, 9th Edition, London, 2014. Sudhir Andrews, -Food& Beverage Service- Training Manual McGraw Hill 2 Education (India) Private Limited, 3rd Edition, New Delhi, 2013. **Course Designed By:** P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore Mapping with Programme Outcomes PO<sub>2</sub> PO PO PO PO PO PO PO **PO 9** PO 10 Cos 3 4 5 6 7 8 1

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<sup>\*</sup>S-Strong; M-Medium; L-Low

## B.Sc., [ CATERING SCIENCE AND HOTEL MANAGEMENT ] FORMAT FOR PRACTICAL EXAMINATION (I YEAR) FOOD & BEVERAGE SERVICE - I

#### For the students admitted during the year 2020-2021 onwards

Centre: Batch No: Date: Session: FN / AN

SI.No	Register No	Appearance/ Waiter's Kit 05 Marks	Menu Compilation 10 Marks	Menu Knowledge 05 Marks	Cover Laying 05 Marks	Service of any one Food Course 10 Marks	Service of non-alcoholic beverage 10 Marks	Viva 05 Marks	Sub-Total 50 Marks	Record 10 Marks	Grand Total 60 Marks
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			2		10	9	18				
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		11	3					ŝ	77		
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				- W (B)	透山山	restif s_wife	56				
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Course Code	2AA	TITLE OF THE COURSE	L	Т	P	С
Supp	oortive	HOUSE KEEPING MANAGEMENT – II	2	1		3

The main objectives of this course are to:

- 1. To impart knowledge on basic housekeeping procedures and practices
- 2. To make the students understand about interior designing, safety & security and pest control.
- 3. To understand about the recent Trends in housekeeping

	Expected Course Outcomes:									
	On the successful completion of the course, student will be able to:									
1	To undertake contract services & To identify types of pest & control	К3								
2	To adopt safety & security measures and to handle emergency situations	K2								
3	To recognize principles of interior designing & decoration	K2								
4	To manage housekeeping personal	K3								
5	To understand emerging trends	K5								

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1 CONTRACT SERVICES- PEST C	CONTROL
----------------------------------	---------

5 hours

Define out sourcing, outsourcing considered when by the housekeeping department, Contract Service, Hiring and pricing of contracts, advantages and disadvantages of out sourcing, pest control, Common pests and their control.

#### Unit:2

#### SAFETY AND SECURITY

5 hours

Hazards and safety at housekeeping department, safety awareness and accident prevention, fire prevention & fighting, first aid, crime prevention, sickness and death, lost and found, dealing emergency

#### Unit:3 INTERIOR DESIGNING & DECORATION

5 hours

Interior Design- Objectives of interior design, Basic types of design, Elements of design, principles of design. Interior Decoration-Colour- Dimensions, colour wheel, colour schemes and

harmonies. Lighting-Importance, types, methods of lighting. floor covering and finish-selection, types, characteristics and cleaning of floor covering, carpets, carpet types and uses

#### Unit:4 HOUSEKEEPING PERSONAL MANAGEMENT 5 hours

Performance appraisal, motivating employees, time and motion study in housekeeping operations. Determining staff strength and Recruiting, selecting, Hiring, orienting and training employees in housekeeping department. Team work and leadership in housekeeping department.

Training – Benefits and types of training

Unit:5	T	4 hours	
Energy con	nservation, water	conservation, waste management, Eco - friendly	amenities,
products an	d process,	New techniques, Use of IT in Housekeeping Dep	partment

			Expert	Lectures	s, online s	seminars	– webina	ars		
			24 hours							
				Т	Cext Boo	ks (s)				
1	Hotel Housekeening Operations & Management – Raghuhalan & Smirtee Raghuhalan									
2	Housekeeping Training manual – Sudhir Andrews									
Reference Books										
1										
_	Trousekeeping Supervision Suite Tenows Webondid & Evans Emitted									
2 Professional Housekeeper										
				Com	rse Desig	ned By	•			
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			Mapp	ing wit	h P <mark>rogr</mark>	amme (	Outcom	es		
Cos	PO	PO 2	PO	PO	PO	PO	PO	PO	PO 9	PO 10
Cus	1		3 🥖	4	5	6	7	8		
CO1	S	M	S	M	S	M	M	M	M	M
CO2	S	M	S	S	S	S	M	S	M	M
CO3	M	S	M	S	S	M	L	M	M	L
CO4	S	S	M	M	S	S	M	M	M	M
CO5	S	S	M	S	M	S	M	M	M	M

Course Code	2PA	TITLE OF THE COURSE	L	Т	P	С		
Supportive HOUSE KEEPING MANAGEMENT PRACTICALS					2	2		
		Course Objectives:						
1. To i poli	mpart skills in shes	this course are to: housekeeping cleaning equipment, use cleaning basic housekeeping operations and procedures	agents	and				
		<b>Expected Course Outcomes:</b>						
On the	successful com	apletion of the course, student will be able to:			ΓKL  -K6)			
1 To h	andle cleaning	equipment,		ŀ	ζ1			
2 To u	se cleaning age	ents and polishes		ŀ	Κ2			
		ns & public areas		ŀ	Κ3	-		
		and flower arrangement		ŀ	ζ4			
5 Top	rovide first aid	and handle situations		k	<b>Κ</b> 5			
		Y KNOWLEDGE LEVE (BTKL):	78	_				
		erstand; K3-Apply; K4-Analyze; K5-Evaluat						
WEEK TO 12	: 1 P	RA <mark>CTIC</mark> AL SCHEDULE: I - S <mark>E</mark> MEST	TER	22	l hour	S		
	1. Identificati	on of cleaning equipment – selection, use, mech	anism	, care	d .			
	and mainte							
		on of cleaning agents — classification, use and c	are.		7			
		cleaning of various surfaces/finishes.	\$	77				
	<u> </u>	metal, leather, wood, plastic etc.)	Æ.	7				
	5. Bed makin	g – Evening service.						
Week : 1 TO 12	PRA	CTICAL SCHEDULE: II – SEMESTE	R	24	4 hour	·s		
	6. Laundry –	Basic principles of laundry, stain removal.		•				
		Public area inspection.						
	8. Flower arra	angement.						
	9. Guest room	n layout drawing.						
	10. Duty rota p	preparation for housekeeping department.						
		Expert Lectures, online seminars – webinars						
	To	tal Practical hours	4	8 hou	rs			
		Text Books (s)						
Su	dhir Andrews, -	-Hotel Housekeeping- Training Manual McGr	aw Hil	1				
		Private Limited, 2 <sup>nd</sup> Edition, New Delhi, 2013.						
		Reference Books						
	Madelin Schneider, Georgina Tucker & Mary Scoviac, -The Professional							
- Ho	ousekeeper IJoh	in Wiley and Sons, Inc., 4th Edition, New York,	2010.					

2	Hotel, Hostel and Hospital Housekeeping Joan C Branson, Margaret, Lennox,
	ELST Publishers, 7 th Edition, London, 2008

#### **Course Designed By:**

S. BERNARD EDWARD, Vice Principal cum Head, Sankara College, Coimbatore

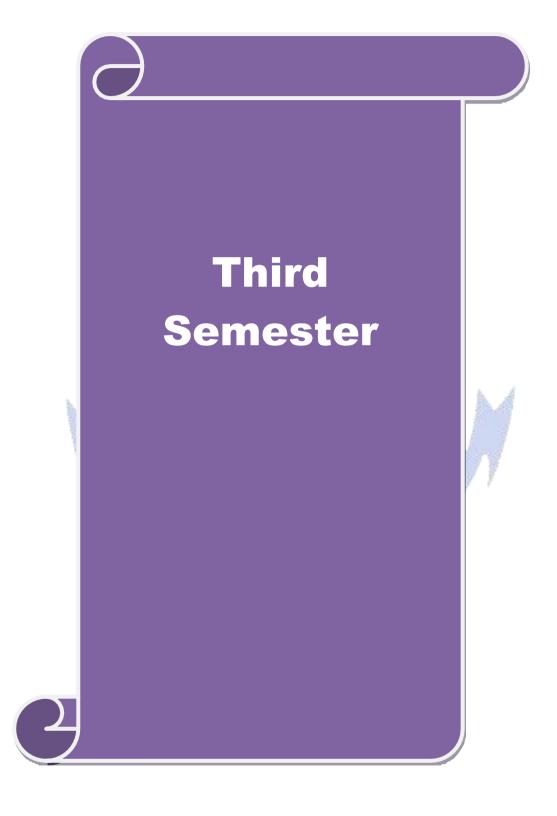
Mapping with Programme Outcomes										
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10
CO1	S	S	M	M	M	S	M	M	M	M
CO2	S	S	S	M	M	M	M	S	M	S
CO3	S	S	S	S	M	S	L	M	M	M
CO4	S	S	S	S	M	S	M	M	M	M
CO5	S	S	M	M	M	S	M	M	M	M
				- APA-	de -	1 10	Was di	la.		



## B.SC., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICAL EXAMINATION (I YEAR)

## **HOUSE KEEPING PRACTICAL**For the students admitted during the year 2020-2021 onwards

	Centre: Batch No:				Da	ite:	e: Session: 1			FN/AN	
S.No.	Register No		Bed making (5 Marks)	Polishing of various surfaces 5 Marks	Cleaning of various surfaces 5 Marks	Flower arrangement 5 Marks	Viva (03 Marks)	Sub- Total (25 marks)	Record (05 marks)	Grand Total (30 Marks)	
			9	2				8			
							100	38			
					20000	1	100				
		s. A		- Mail	The same	5			<b>A</b>		
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				100	43.44		Sec. Control of	38			
			1		995	-10	- F 3 C	The state of the s			



Course Code	33A	TITLE OF THE COURSE	L	Т	P	С
C	ore	FOOD PRODUCTION - III	4			3

The main objectives of this course are to:

- 1. The main objectives of this course are to:
- 2. To impart the knowledge on Indian regional cooking.
- 3. To impart knowledge on tandoor, Indian bread & Sweets
- 4. To impart the knowledge on Indian breakfast, chats & snacks, festivals

	Expected Course Outcomes:						
O	on the successful completion of the course, student will be able to:	BTKL (K1-K6)					
1	To remember the basic Indian Cookery	K1					
2	To Understand the Indian regional cooking and south Indian cuisine	K2					
3	To Understand the North Indian cuisine	K2					
4	4 To Apply the tandoor, Indian bread & sweets in cooking K3						
5	To Apply the Indian breakfast, chats & snacks, festivals dishes in cooking	К3					

#### K BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1 BASIC INDIAN COOKERY 10 hours

Introduction to Indian food, Condiments & Spices - Introduction Spices used in Indian cookery,

- a) Role of spices in Indian cookery,
- b) Indian equivalent of spices (names) Masala
- c) Blending of spices nd concept of Masala,
- d) Different Masala used in Indian cookery Wet Masala, Dry Masala
- e) Composition of different Masala,
- f) Varieties of Masala available in regional areas and Special Masala blends.

#### Unit:2 REGIONAL INDIAN CUISINE 10 hours

Introduction to Regional Indian

Cuisine Heritage of Indian Cuisine

Factors that affect eating habits in different parts of the country

**South Indian Cuisines** - Andhra Pradesh, Telangana, Kerala, Tamilnadu, Karnataka – characteristics, Seasonal availability, Special equipment, Staple diets, Ingredients, Method of cooking and famous dishes with recipes

#### Unit:3 REGIONAL INDIAN CUISINE 10 hours

**North Indian Cuisines** - Punjab, Kashmir, Bengal, Goa, Maharashtra, Guajarati, Madhya Pradesh, Rajasthan, Uttar Pradesh - characteristics, Seasonal availability, Special equipment, Staple diets, Ingredients, Method of cooking, and famous dishes with recipes

**Communities:** Parsee, Chettinadu, Hyderabad, Lucknowi, Awadhi, Malbari/Syrian Christian and Bohri - characteristics, Special equipment, Ingredients, Method of cooking and famous dishes with recipes

#### TANDOOR & INDIAN BREADS AND SWEETS Unit:4 10 hours **Tandoor** - Introduction to Tandoori cooking, seasoning of Tandoori pot. Tandoori marinating – objectives and importance. Tandoori Masala, Tandoori preparations - chicken, mutton, fish, prawns, cottage cheese, recipes of methods of preparation. **Indian Breads** - Introduction, Recipes and method of preparation for Naan, Roti, Chapati, Lachcha Paratha, Romali, Makki ki roti, Sheermal, Paratha, Kulcha, **Indian Sweets -** Introduction, Recipes and method of preparation for Gulab jamun, Jalebi, Kheer. Laddu, Mysore Pak, Phirnee, Puran poli, Rasgulla, Sandesh, Shrikand Unit:5 INDIAN BREAKFAST, SNACKS AND CHAT & 8 hours **INDIAN FESTIVALS Indian breakfast preparation** - Introduction, popular Indian breakfast preparation, with recipes - dosas, idlis, doklas, pathri, **Indian snacks and chat preparation** - Introduction, Recipes and method of preparation. **Indian festival** - Introduction, recipes and methods of preparation. Expert Lectures, online seminars – webinars Total Lecture hours 48 hours Text Books (s) Quantity Food Production Operations And Indian Cuisine – Oxford university Press -1 Parvinder S Bali Parvinder S Bali, -Food Production Operations Oxford University Press, 2nd Edition, 2 New Delhi, 2017. Reference Books Purobi Babbar, -Rotis & Naans of India Vakil & Sons Ltd. 5th Edition, New Delhi, 1 2000. Vimla Patil, —Food Heritage and India Vakils Feffer & Simons Ltd. 7th Edition, New 2 Delhi, 2003. 3 Practical cookery –Ronald Kinton & Victor Ceserani –Hodder Starghton. Theory of Catering –Ronald Kinton & Victor Ceserani –Hodder Starghton. 4 Modern Cookery vol I & II for teaching and trade —Thangam E.Philip —Orient 5 Longman. Frank BrothersHerrings Dictionary of Classical Modern Cookery 6 Walter BickelChef Manual of Kitchen Management, Fuller, John. **Course Designed By:** P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore **Mapping with Programme Outcomes** PO PO 2 PO PO PO PO PO PO **PO 9** PO 10 Cos 1 3 4 5 6 7 8 CO<sub>1</sub> S S S S S M S L S M CO<sub>2</sub> S S S S S M M M M M CO<sub>3</sub> S S M S M M M M S M S CO<sub>4</sub> S S M S M M M S M CO5 M S M M L M

\*S-Strong; M-Medium; L-Low

Course Code	33B	TITLE OF THE COURSE	L	Т	P	С
С	ore	FOOD & BEVERAGE SERVICE – III	3			3
		Course Objectives:				
The main	objectives of t	his course are to:				
		ge on Afternoon tea service, lounge & room	m serv	ice		
	•	ve various types of tobacco				
3. To in	ıpart knowledş	ge on classification and production of alco	holic b	everage	es	
		<b>Expected Course Outcomes:</b>				
		•			BTKL	
On the su	ccessful comp	pletion of the course, student will be able t	o:		(K1-K6	
1 Carr	yout service o	f afternoon tea, lounge and room service			K1	,
2 Rec	ognize types o		K2			
	erstand the pro	oduction of fermented alcoholic beverages	and		K3	
		oductio <mark>n and types</mark> of spirits			K3	
	tify different l	•	- 8		K5	
		KNOWLEDGE LEVE (BTKL):	13	že.		
		rstand; <b>K3</b> -Apply; <b>K4</b> -Analyze; <b>K5-</b> Ev		<b>K6-</b> C		
Unit:1		IN SITU & AFTERNOON TEA SERV		0 .	7 hou	rs
		vice - Meaning, Full & Partial room servi	ce, Tra	y & tro	пеу	
	25000 ATTEND	ervice and In-room facilities.				
		Meaning, organization of lounge service.  rvice – Types of afternoon teas, Menus for	r high	too fr		
		order of service.	i iligii	ica &	TV	
		vice: Meaning & Setting up the buffet.		. Š	7	
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Unit:2		BACCO AND ALC <mark>OHOLIC B</mark> EVERA		J.	7 hou	rs
a) <b>To</b> l	oacco - Import	ant tobacco producin <mark>g countries of the wo</mark>	orld	p.		
, .		igar, Strength, Size of cigars, Service meth				
,	_	, Service procedures & International brand		_		
		<b>ge</b> - Meaning, classification of alcoholic b	everag	ges with		
	mples. rit strangth c	alculation methods - Sikes, Gay Lussac a	nd IIS			
c) Spi	in su engui ca	irculation methods - Sikes, Gay Eussae a	iiu OS	•		
Unit:3		RMENTED ALCOHOLIC BEVERAGE	ES		7 hou	rs
,		Manufacturing process.				
		Lager, Pilsner, Ale, Stout, Porter.				
	_	eer containers & Beer mixed drinks.				
		Meaning, production & styles.				
e) <b>Spi</b>	rit production	n methods - Pot still and Patent still.				
Unit:4		SPIRITS		81	nours	
	isky - Product	ion of Malt & Grain whisky, Styles of whi	isky.		· · <del>-</del>	
		Production and Styles of Cognac & Armag	-			
	tion & styles o	,	-			
c) Rui	m,					
d) Gin	l <b>,</b>					

e)	Vodka									
f)	Tequila	ì.								
<b>Unit:</b>	5		OTHE	R SPIRI	ITS & I	IQUEU	JRS		7 hou	rs
a) b) c)	<b>Liqueu</b> Colour, Bailey's	g of Calva <b>rs</b> – Meani Flavor & s Irish crea nariner, Ka	dos, Apping & M Country m, Char	olejack, ethods of y of ori treuse,	Poire Wof makir gin of A	Tilliams, ng Lique Advocaa u, Crèm	Kirsch, eur. at, Abric ae de cac	otine, A	nisette, Be n Buie, Gla	enedictine
			Expert	Lectures	s, online	seminars	– webina	ars		
		Tota	al Lectui	re hours					36 hou	`S
				ח	Text Boo	ke (e)				
1	Food &	& Beverage	e Service			. ,	Oxford P	ublicatio	n	
2		Beverage								
	100000	Beverage	501 1100	201111	is realizable	тегир се	001111111	Cousins	<u> LLDS</u> ,	
				Re	efe <mark>rence</mark>	Books	190	Sec.		
1	Modem utchinso	Restauran on.	t Service	e. A mai	nual for	students	s & Pract	titioners	– John Ful	ler –
2	The Wa	iter – John	Fuller &	& A.J.C	urrie – F	<b>Hutchins</b>	on			
3	Food &	Beverage	Service	<mark>Tr</mark> ainin	g Manua	ıl - Sudh	nir <mark>Addr</mark> e	es <mark>s – Tat</mark>	a Mc Grav	v – Hill.
4	The Ult lover.	imate Ency	ycl <mark>opedi</mark>	a of Wi	ne, Beer	, Spirits	& Lique	eurs – Sta	<mark>a</mark> urt Walto	n, Brian
		N.A	Vs. E	No.	1/4			1		·
1	R	elated Onli	ine Cont	ents [M	-		•	L <mark>, Websi</mark>	tes etc.)	7
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		4 4	8	Com	rse Desig	ned Bv	:	55	8 / /	
	]	P. ANANI	OARAJ,					e, Coim	oatore	
			10	1	1		3	36	35	
			Mapp	ing wit	h Progr	amme (	Outcome	es	P	
Cos	PO	PO 2	PO	PO	PO	PO	PO	PO	PO 9	PO 10
	1		3	4	5	6	7	8		
CO1	S	M	S	M	S	S	M	M	M	M
CO2	S	M	S	M	M	M	M	M	L	M
CO3	S S	M M	M S	S S	S	M S	M M	M M	M M	M M
CO5	S	M	M	S	M	M	M	M	M	M
LUS	3	171	171	b	1/1	141	171	171	171	171

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	33C	TITLE OF THE COURSE	L	T	P	C
Core		HOTEL ACCOUNTING	3			3
		Course Objectives:				
The main	objectives of t	this course are to:				
	J	ge about fundaments of hotel accounting				
		t P& L accounts & balance sheet				
		ge about banking & cost sheet preparation				
		<b>Expected Course Outcomes:</b>				
On the su	ccessful comp	pletion of the course, student will be able to	D:		BTKL (K1-K6	)
		out fundamentals of accounts			K2	
		nalyze and evaluate business accounts			K5	
		nking concept	4		K1	
		edge about hotel accounts eet and verify stock	3		K2 K5	
- 1		KNOWLEDGE LEVE (BTKL):	- %		KJ	
		Understand; K3-Apply; K4-Analyze; K	5-Eva	nate: I	<b>X6-</b> Creat	te:
Unit:1		UNDAMENTALS OF BOOK KEEPING		raate, 1	7 hour	
Eundomont	als of book ke	eping – Accounting concepts 7 convention	-		1	
rungamen	ais of book ke	eding - Accounting concedes / convention	1s - Jo	urnal L	edger –	
		eping – Accounting concepts 7 convention	ıs – Jo	urnal L	edger –	
Subsidiary	books	Constitution and	- 9	ournal L	M	
Subsidiary Unit:2	books PREP.	ARATION OF ACCOUNTS STATEMI	ENT		7 hour	
Subsidiary Unit:2 Preparation	books PREP n of Trail Bala	ARATION OF ACCOUNTS STATEMS ance – preparation of final accounts – Trace	ENT		7 hour	
Subsidiary Unit:2 Preparation	books PREP n of Trail Bala	ARATION OF ACCOUNTS STATEMI	ENT		7 hour	
Subsidiary Unit:2 Preparation	books PREP n of Trail Bala	ARATION OF ACCOUNTS STATEMS ance – preparation of final accounts – Trace	ENT		7 hour	S
Unit:2 Preparation accounts - Unit:3 Banking -	PREP on of Trail Balance sheet	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace of with simple adjustments	ENT ling ar	nd Profi	7 hour	rs
Unit:2 Preparation accounts - Unit:3 Banking -	PREP on of Trail Balance sheet	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace et with simple adjustments  BANKING  – Pass book – Cheque – Types of crossing	ENT ling ar	nd Profi	7 hour	rs
Unit:2 Preparation accounts Unit:3 Banking statement: Unit:4	PREP. n of Trail Bala- Balance shee  Introduction Meaning, pre	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace et with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation	ENT ling ar	nd Profi	7 hour t & Loss 7 hour ciliation	rs
Unit:2 Preparation accounts -  Unit:3 Banking statement:  Unit:4 Classificati	PREP. n of Trail Bala- Balance shee  - Introduction Meaning, pre	ARATION OF ACCOUNTS STATEMI ance – preparation of final accounts – Trace et with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING	ENT ling ar	nd Profi	7 hours	rs
Unit:2 Preparation accounts  Unit:3 Banking statement:  Unit:4 Classificati Ledger —	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen	ARATION OF ACCOUNTS STATEMINATE And the preparation of final accounts – Trace with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation that the presentation of hotels based on revenue. Hotel Account is a constant of the presentation of hotels based on revenue.	ENT ling ar	k recon  8 ling met nd statu	7 hour t & Loss 7 hour ciliation hours hods	rs
Unit:2 Preparation accounts -  Unit:3 Banking statement:  Unit:4 Classificati Ledger - Audit: An	PREP. n of Trail Bala- Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction to	ARATION OF ACCOUNTS STATEMING ance – preparation of final accounts – Tracet with simple adjustments  BANKING – Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING tents of hotels based on revenue. Hotel Acceptation of various departments. Internal acceptance of the second	ENT ling are g. Ban on count udit a betw	k recon  8 ling met nd statu	7 hour t & Loss 7 hour ciliation hours hods	rs
Unit:2 Preparation accounts -  Unit:3 Banking statement:  Unit:4 Classificati Ledger - Audit: An	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,	ARATION OF ACCOUNTS STATEMINATE AND ACCOUNTING AND ACCOUNTING AND ACCOUNTING	ENT ling are g. Ban on count udit a betw	k recon  8 ing met nd statueen inte	7 hour t & Loss 7 hour ciliation hours hods	rs
Unit:2 Preparation accounts  Unit:3 Banking statement: Unit:4 Classificati Ledger — Audit: An audit and s  Unit:5 Cost Accounts	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace et with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING  The preparation of various departments. Internal at the content of various departments. Internal at the content of internal and statutory audit, Distinction of internal and review of internal authors. Implementation and review of internal authors. Implementation and review of internal authors. Implementation – Preparation of cost sheet –	countiudit a betw	k recon  8 ling met nd statueen inte	7 hours hours hours hours hours - Food	rs
Unit:2 Preparation accounts  Unit:3 Banking statement: Unit:4 Classificati Ledger — Audit: An audit and s  Unit:5 Cost Accounts	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,	ARATION OF ACCOUNTS STATEMINATE and accounts – Traces with simple adjustments  BANKING  Pass book – Cheque – Types of crossing exparations, causes for difference presentation  HOTEL ACCOUNTING  The period of the	countiudit a betw	k recon  8 ling met nd statueen inte	7 hours hours hours hours hours - Food	rs
Unit:2 Preparation accounts -  Unit:3 Banking statement:  Unit:4 Classificati Ledger - Audit: An audit and s  Unit:5 Cost Accounded the design of the design	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace et with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING  The preparation of various departments. Internal at the content of various departments. Internal at the content of internal and statutory audit, Distinction of internal and review of internal authors. Implementation and review of internal authors. Implementation and review of internal authors. Implementation – Preparation of cost sheet –	countiudit a betw	k recon  8 ling met nd statueen inte	7 hours hours hours hours hours - Food	rs
Unit:2 Preparation accounts -  Unit:3 Banking statement:  Unit:4 Classificati Ledger - Audit: An audit and s  Unit:5 Cost Accounded the design of the design	PREP. n of Trail Bala-Balance shee  - Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,	ARATION OF ACCOUNTS STATEME ance – preparation of final accounts – Trace et with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING  The preparation of various departments. Internal at the content of various departments. Internal at the content of internal and statutory audit, Distinction of internal and review of internal authors. Implementation and review of internal authors. Implementation and review of internal authors. Implementation – Preparation of cost sheet –	counting and counting dit.	k recon  8 ling met nd statueen inte	7 hours hours hours hours hours - Food	rs
Unit:2 Preparation accounts Unit:3 Banking statement: Unit:4 Classificati Ledger — Audit: An audit and s Unit:5 Cost Accounts	PREP. In of Trail Bala- Balance shee  Introduction Meaning, pre  on of departm Revenue gen introduction t tatutory audit,  onting – Meani pricing of stoc	ARATION OF ACCOUNTS STATEMINATE ance – preparation of final accounts – Trace with simple adjustments  BANKING  Pass book – Cheque – Types of crossing eparations, causes for difference presentation  HOTEL ACCOUNTING  The preparation of various departments. Internal at the content of various departments. Internal at the content of the preparation and review of internal authors. Implementation and review of internal authors definition – Preparation of cost sheet – the issue. Accounting Machines & their implements.	counting and counting dit.	k recon  8 ing met nd statueen interest in care	7 hours hours hours hours hours - Food	rs

				T	ext Boo	ks (s)					
1	Element	ts of Hotel	Accoun	tancy –	Rawat (	G.S					
2	Advance	ed Accoun	tancy –	S.P.Jain	&K.L.N	Varang					
3	Cost Ac	counting F	Principle	s & Prac	ctice - S	.P.Jain&	kK.L.Na	rang			
	D 11	T . D	1 1		eference						
1	Double Entry Book keeping – T.S.Grewal										
2	Book-Keeping and Accountancy Vol – I & II – Devar&Devar										
3	Book -	Keeping ir	the hot	el & cat	ering In	dustry –	Richard	l Kotas			
4	Account	ting in Hot	el & Ca	tering Ir	ndustry -	– Richar	d Kotas				
5	Hotel A	ccountanc	y & Fina	ance - S.	P.Jain&	K.L.Na	rang – K	Kalyani P	ublishers		
					rse Desig	•					
	S. B	BERNARI	) EDWA				m Head,	Sankara	College,		
					Coimba	tore					
			Mann	ing wit	h Duggu	ommo (	Outcom	0.0			
	PO	PO 2	РО	PO	PO	PO	PO	PO	PO 9	PO 10	
Cos	10	102	3	4	5	6	7	8	109	1010	
CO1	S	M	M	S	S	S	M	S	M	S	
CO2	S	M	S	S	S	M	M	S	S	S	
CO3	S	M	M	S	S	M	M	M	S	M	
CO4	S	S	M	M	M	S	L	M	S	M	
					1,1			54.			

M

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S

CO5

Course Code	33D	TITLE OF THE COURSE	L	T	P	C
C	ore	TOURISM MARKETING MANAGEMENT	3			3

The main objectives of this course are to:

- 1. To impart knowledge on concepts & types of tourism and tourism infrastructure
- 2. To impart knowledge about tourism marketing
- 3. To enable students to understand travel formalities and plan tour itinerary
- 4. To impart knowledge on functioning of travel agents and tour operators

#### **Expected Course Outcomes:**

О	n the successful completion of the course, student will be able to:	BTKL
1	To understand and identify the concepts and types related to	(K1-K6) K2
2	To understand the marketing concepts in tourism	K2
3	To adhere to travel formalities & regulations	К3
4	To understand the services offered by travel agent and tour operator	K2
5	To plan and create a tour itinerary	K6

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1	INTRODUCTION TO TOURISM & TYPES OF	8 hours
	TOURISM	10

Introduction to Tourism industry, History of tourism, Tourism in India, Five \_A''s of tourism, Travel Motivation, Types of tourism — Leisure or Holiday tourism, cultural tourism, adventure tourism, sports tourism, religious tourism, business tourism, health tourism, alternative forms of tourism. Tourism infrastructure--transportation-airways, roadways, railways, waterways, accommodation, Food and beverage, Attractions, Telecommunications, Essential services etc

#### Unit:2 TOURISM MARKETING 6 hours

Need for marketing in Tourism – Defining Tourism marketing The tourism Product. special features of Tourism Marketing - Marketing process - Marketing research – Market segmentation. Market targeting - Tourism promotion -Advertising. Public relation technique

#### Unit:3 TRAVEL FORMALITIES & REGULATIONS 6 hours

Passports: Functions, Types, Issuing Authority, Procedure for obtaining passport etc. Visas: Functions, Types, Issuing Authority, Procedure for obtaining visa. Travel insurance, Emigration and immigration, customs regulations.

#### Unit:4 TRAVEL AGENCY & TOUR OPERATOR 8 hours

**Travel Agency & Tour operator:** Concept of travel and tour operations, types of travel agencies and tour operators. Travel Agency and Tour Operators: Linkages and arrangements with hotels, Airlines and Transport Agencies and other segments of Tourism Plants.

Understanding the functions of a Travel Agent, travel information and counseling to the tourists,

reservation, ticketing, documentation, handling business/corporate clients including Conference and Conventions, sources of income: commission, service charges.

Unit:	5	TOUR ITINETARY 8 hours										
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		planning it										
-	_	d dissemii	nating ir	ıformati	on on o	destinati	ons, pre	paration	of itinera	ries.		
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tour f	ile. Use	of compute	er techno	ology in	tourism	•						
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1	Sunetra	Roday, Aı	chana B	iwal. V	andhana	Joshi	-Tourisi	n Operat	ions and			
1		ment Oxf										
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1	Kshitiz	z Sharma, -	-Introdu	ction to	Tourisn	n Manag	ement	Tata Mc	Graw Hill	Education		
1	(India)	Private Lt	d., 1st E	dition, l	New De	lhi, 2014	1.					
2	Ravino	lra Verma,	-Touris	m Mana	agement	tl Centru	ım Press	, 1st Edi	tion, New	Delhi,		
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CO4	S	S	M	M	S	M	M	M	M	M		
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Course Code	3AC	TITLE OF THE COURSE	L	Т	P	С
Supr	vortiva	FRONT OFFICE	2	1		3
Տարկ	oortive	<b>OPERATIONS-I</b>		1		3

The main objectives of this course are to:

- 1. To give an overall view of the types of hotels, rooms, room rates and guests
- 2. To impart knowledge on the entire flow of activity concerned with the sale of rooms
- 3. To impart knowledge on the process & procedures of activity concerned with the front office.

#### **Expected Course Outcomes:** BTKL On the successful completion of the course, student will be able to: (K1-K6)To identify types of hotels, rooms, room rates and guests K1 To perform duties efficiently in coordination with other K2. departments 3 To handle the information and bell desk operations **K**3 4 K3 To undertake reservations and process payments To perform check-in& check out guests and handle overbooking **K**3

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

		,
Unit:1	INTRODUCTION TO HOTEL INDUSTRY &	5 hours
	CLASSIFICATION OF HOTELS	

Introduction to Hotel Industry – Hospitality and its Origin / defining Hotel, hotels evolution and growth.

Classification of Hotels Size, Star, Location / Clientele, Ownership basis, Length of stay, Level of service Management and Affiliation.

**Types of Rooms and room rates - Single, Double, twin, suites, etc, basis of changing room tariff. Tariff fixation / calculating room tariff** 

**Types of room tariff**: Rack rate, discounted rates, etc. Types of Meal plans used in the hotel industry.

Types of guests: FIT, GIT, SIT, Business travelers, Domestic, Foreigners, etc

#### Unit:2 FRONT OFFICE ORGANIZATION 5 hours

 $Organizational\ /\ Hierarchy\ Chart\ organization\ chart\ of\ small,\ medium\ and\ large\ hotel\ .\ F.O\ coordination\ with\ other\ Departments.\ Qualities\ of\ front\ office\ personnel$ 

Front office functional area. Duties and Responsibilities of F.O Personnel, F.O layout and Equipment.

#### Unit:3 INFORMATION AND BELL DESK OPERATION 5 hours

Introduction of Bell desk, Equipments used in Bell desk, Functions of Bell desk [Scanty, Left Luggage procedure. Luggage handling, Paging, Mail and Message handling, Change of room etc Forms and Formats used in bell desk, Function of information department, role of information

Assistant

Unit:4	RESERVATIONS, MODES & PROCESS	5 hours

**Reservations** – Types [Guaranteed, non Guaranteed etc], Importance & Functions, Guest cycle, **Modes & Sources of reservation** – direct reservation, reservation network systems,

agencies, online reservations, corporate clients, travel agents, airline, central reservation system and property direct, group reservations.

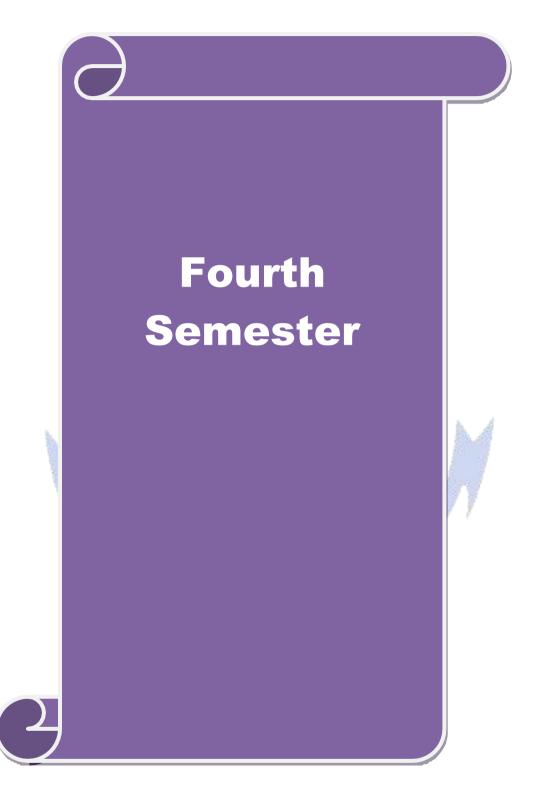
**Processing Reservation requests**- Reservation Inquiries, Accepting or Denying reservation, Cancellations and Amendments. Processing Individual & Group reservations

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Unit:	5	REC	GISTRA	TION						4 hours	
Introd	duction to	the Regis	tration s	section,	Basic cl	neck-in a	and chec	k – out a	ctivities, S	teps of	
regist	ration [w	ith or with	out rese	rvation	], Pre- re	egistratio	on activi	ties, Reg	sistration	_	
Proce	ssing VI	P, Foreign	ers & gr	oup reg	istration	. Types	of folios	s used, A	llowance,	Paid	
outs,	over boo	king, no –	show et	c							
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1	Sudhir A	Andrews, -	Hotel F			` '	nual   T	ata McG	raw Hill		
1	Sudhir Andrews, -Hotel Front Office Training Manual Tata McGraw Hill Publishing Company Ltd., 3rd Edition, New Delhi, 2013										
2									l Front Off	ice	
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	Jatashankar R. Tewari, -Hotel Front Office Operations & Management , Oxford										
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CO1	M	S	S	S	M	M	M	M	M	S	
CO <sub>2</sub>	M	S	M	M	S	S	M	S	S	M	
CO <sub>3</sub>	S	S	M	M	S	S	M	S	S	S	
CO4	S	S	M	S	M	S	M	S	S	S	
CO <sub>5</sub>	S	M	S	M	M	S	M	S	M	S	

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	3ZA	TITLE OF THE COURSE	L	Т	P	C			
Sup	portive	BAKERY AND CONFECTIONERY - I	2	1		3			
		Course Objectives:							
The main	objectives of th	nis course are to:							
		on equipments and ingredients used in ba	•						
		on yeast dough production and yeast pro-	ducts.						
		on basic pastes and its products.							
4. To in	ipart knowledge	on Cookies and Biscuits							
		<b>Expected Course Outcomes:</b>							
On the successful completion of the course, student will be able to:  BTKL (K1-K6)									
1 Rem Weig	ember the baker ght conversions	ry organization, equipment, temperature/			<b>K</b> 1				
		mater <mark>ials used</mark> in bakery	7		K2				
		luct in preparation	1.6		К3				
	lyze the differen			56.	K4				
	uate the cookies				K5				
		K <mark>NOWLEDGE LEVE (BTKL):</mark> sta <mark>nd; K3</mark> -Apply; K4-Analyze; K5-Eva	aluate	. K6-C	reate.				
Unit:1	INTRODU	ICTION TO BAKERY & CONFECTION	DNEF	RY	4 hour	<b></b>			
	200000000000000000000000000000000000000	cope of Bakery & Confectionery,	- 7	1	ğ				
b) Or	ganization chart	of Bakery and duties and responsibilities			efs				
		ght con <mark>versions 1 unit; °F/ °C /g</mark> ms / lb ser	rving	size	7				
-	-	n bakery and their role	1	\$ 7	,				
,	pes of oven used	The state of the s	200						
f) La	yout of Bakery a	& Confectionery		9"					
Unit:2	R	AW MATERIALS USED IN BAKERY	7		5 hour	<b>:</b> S			
a) <b>W</b>	heat - Wheat - S	Structure of wheat, Types of Wheat, Proce	essing	of Whe	at				
b) Flo	our - Types of F	lour, Uses of, Cooking of Flour (Starch).							
		s – Introduction, Types and their functions	S						
	_	oduction, functions of Shortening							
, .	_	n, functions of Eggs							
		on, functions of Sugar	1 (	7					
		ices - Introduction, functions of Flavoring	and S	spices					
		ction, functions of Liquids ion, functions of Colour							
1) 00	Milioduct	ion, runctions of Colour							
Unit:3		YEAST PRODUCT			5 hour	'S			
	_	aning, Types of dough.							
· ·	eps in Yeast dou	~ -							
		under fermentation and under proofing of	doug	n and of	her				
	mented goods.	station							
	ntrolling fermer								
C) DI	e) Bread faults and their causes.								

Unit:			_		STRY	_	_	_	5 hou	rs
Pastry -	Meaning	g, Differen	t types o	of Paste						
		ıst prepa							astes.	
		rust- prepa								
e)		ouff- prepa								
f)	Puff pas	te- prepara	ition, fa	ults and	causes,	products	s of the p	oastes.		
g) Choux paste- preparation, faults and causes, products of the pastes.										
b)	Suet pas	te - prepara	ation, fa	ults and	causes,	product	s of the j	pastes.		
<b>T</b> T •.	_		DIG	NT IT IT IT	A NID. CI	0.01115	~			
Unit:						OOKIE			5 hour	rs
a)		s – Meanin								
b)		s – Meanin								s, Ice box
		, bar Cook					cookies	, assorted	d cookies.	
c)		it between								
		affecting th				ookies.				
e)	Biscuits	/ Cookies	fault an	d causes	S.					
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			Expert	Lectures	s, online	seminars	<ul><li>webina</li></ul>	ırs		
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CO2	S	S	S	S	M	M	M	S	M	S
CO3	S	M	M	S	M	S	M	S	S	S
CO4	S	M	S	S	M	M	S	S	L	M
CO5	S	S	M	S	M	M	M	M	M	L
	S		M	S	M					



Course Code	43A	TITLE OF THE COURSE	L	T	P	C
Core		FOOD PRODUCTION – IV	3			3

The main objectives of this course are to:

- 1. To impart knowledge on the unique features of popular international cuisines.
- 2. To give an overall view of equipments and ingredients used in popular international cuisines.
- 3. To impart knowledge on popular dishes and preparation methods in popular international cuisines.

	Expected Course Outcomes:	
0	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	Remember the characteristics of popular international cuisines	K1
2	Understand the equipments used in the popular international cuisines	K2
3	Apply the ingredients used in the popular international cuisines	K3
4	Analyze the regional varieties dishes in popular international cuisines	K4
5	Evaluate the recipes and preparation methods in popular international cuisines	K5

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

#### Unit:1 POPULAR INTERNATIONAL CUISINES

8 hours

- a) Chinese cuisine characteristics, ingredients used, Regional varieties Dishes recipes & preparation method for (sweet sour dish, Wonton Chinese dumpling, Chow meen, Peeking Roasted duck, Spring roll, Rice & Noodles etc)
- b) **Mexican cuisine** characteristics, ingredients used, equipments used, Dishes with recipes preparation method for Burritos, Chicken quesadillas, Guacamole, Chilli con carne, Tomato salsa, Enchiladas, Guilt free chili).
- c) **Japanese cuisine** characteristics, ingredients used, Dishes with recipes & preparations method for (sushi, sashimi, tempura, yakitori, Miso soup, udod, soba).

#### Unit:2 POPULAR INTERNATIONAL CUISINES 7 hours

- Thai cuisine characteristics, ingredients used, equipments used, Dishes with recipes & preparation method for (Tom Yum Goong, Som tum, Tom Kha kai, Gaeng Daeng, Pad thai, Khao Pad, Pad krapoe Moo saap, Gaeng Keow wan Ka).
- b) **Italian cuisine -** characteristics, ingredients used, Dishes with recipes & preparations method for (Various Pizzas, Ribollita, polenta, ossobuco, Risotto fiorentina steak).
- c) **American cuisine -** characteristics, ingredients used, equipments used, Dishes with recipes & preparation method for (Ham hurger, clam chowder, sausages gravy, texas barbecue)

#### Unit:3 POPULAR INTERNATIONAL CUISINES 7 hours

- a) **Srilankan cuisine -** characteristics, ingredients used, equipments used, Dishes with recipes & preparation method for (Kari bath, Hoppers, Curries, Kottu, Fish Ambutl, Polos etc).
- p) Russian cuisine characteristics, ingredients used, Dishes with recipes & preparation

method for (Borscht, Beef stroganoff, Pancakes, okroshka, pelmeni, jellied meat Olivier salad).

c) **Mediterranean cuisine -** characteristics, ingredients used, equipments used, Dishes with

recipes & preparation method for cilantro lime chicken, Falafel, Baked sole fillet, Fattoush salad, Dill Greek yogurt sauce, Hummus)

#### Unit:4 POPULAR INTERNATIONAL CUISINES

7 hours

- a) **Malaysian cuisine -** characteristics, ingredients used, equipments used, Dishes with Recipes & preparation method.
- b) **Spanish cuisine** characteristics, ingredients used, equipments used, Dishes with recipes & preparation method.
- c) **Greek Cuisine -** characteristics, ingredients used, equipments used, Dishes with recipes & preparation method.

#### Unit:5 POPULAR INTERNATIONAL CUISINES

7 hours

- a) **Scandinavian cuisines -** Characteristics, ingredients used, equipments used, Dishes with recipes & preparation method.
- b) **Fusion cuisine -** Meaning, scope, present scenario, scope of Indian cuisine in fusion cookery. Eclectic Cuisine and its importance.
- c) World Marché Characteristics, ingredients used, equipments used, Dishes with recipes & preparation method.

Expert 1	Lectures, online	seminars -	webinars
Dirport .	dectares, omine	Dellilland	" Collici

#### Total Lecture hours

36 hours

#### Text Books (s)

- International Cuisine And Food Production Management, oxford university press, Parvinder S Bali
- 2 Larose gastronomique

#### Reference Books

- 1 Practical cookery –Ronald Kinton & Description Practical Cookery –Ronald Kinton & Practical Cookery –Ronald Kinton & Practical Cookery –Ronald Kinton & Description Practical Cookery Ronald Cookery Ron
- 2 Theory of Catering –Ronald Kinton & Samp; Victor Ceserani –HodderStarghton.
- 3 Modern cookery vol I & II for teaching and trade Thangam E. Philip Orient Longman
- 4 Walter Bickel, Chef Manual of Kitchen Management, Fuller, John
- The Asian cook book by Charmie Solomon 7. Theory of catering by Ronald Kinton, Victor Ceserani, and David fosket.

#### **Course Designed By:**

Mr. P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore

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CO1	M	S	S	M	S	M	M	M	M	M			
CO2	S	S	S	S	M	M	M	S	M	S			
CO3	S	M	M	S	M	S	M	S	S	S			
CO4	S	M	S	S	M	M	S	S	L	M			
CO5	S	S	M	S	M	M	M	M	M	L			

Code	43B	TITLE OF THE COURSE	L	T	P	C
C	ore	FOOD & BEVERAGE SERVICE – IV	3			3
		Course Objectives:				
		this course are to:				
		e on various types of wines and their pro-	duction			
		ge on wines of different countries				
5. 10 IIII	part knowledg	e on pairing of food and wine				
		<b>Expected Course Outcomes:</b>				
On the su	ccessful comp	pletion of the course, student will be able	to:		BTKL (K1-K6	
		s types of wines and their production			K1	
		fortified & aromatized wines			K2	
		ledge about French wines	ès.		K2	
		ledge about wines of different countries	-200		K2	
5 Sug		various types of wines with food  AS TAXONOMY KNOWLEDGE LEV	E (DT)	KT).	K6	
K1_Rer					<b>K6-</b> Crea	to.
Unit:1	nember, <b>112</b> -0	WINES	X3-Lvai	idaic, I	7 hour	
	nes - Meaning	, Classification of wines according to col	or, taste	& cont		
	stituents of G	The state of the s	,		k 4	
ŕ	N. A	d, white, rose) Meaning & Production.				
		The second secon				
d) Sna	rkling wine –	- Meaning Weinods of Waking Sparkling	wine.			
_	- 9	- Mean <mark>ing, Methods of Making Sparkling</mark> og the quality of the wine.	wine.	ad	-1	
_	- 9	ng the quality of the wine.	wine.		4	
e) Fac	tors influencin	ng the quality of the wine.  FORTIFIED & AROMATIZED WINE	ES A		7 hou	
e) Fac Unit:2 a) For	tors influencin  Fitified wines -	og the quality of the wine.  FORTIFIED & AROMATIZED WINE Meaning & Examples (Port, Sherry, Mac	ES A	arasala		
e) Fac  Unit:2  a) For b) She	tors influencin  I  tified wines -  erry – Product	FORTIFIED & AROMATIZED WINE Meaning & Examples (Port, Sherry, Macion, Solera system & Types.	ES A	arasala		
e) Fac  Unit:2  a) For b) She c) Por	tors influencin  Futified wines -  erry – Production  t – Production	FORTIFIED & AROMATIZED WINE Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  1 & types.	ES A	arasala		
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e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver	tors influencing  tified wines - erry – Production matized Wine mouth – Production	GORTIFIED & AROMATIZED WINE Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples duction & Styles.  WINES OF FRANCE French wines & French wine laws	CS deria, M		& Mala	ga).
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e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loid c) Cha	tors influencing tors influencing to the production of the production of the production of the production to Impressification to Impressification of the production of	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples duction & Styles.  WINES OF FRANCE  French wines & French wine laws apportant communes & their wines (Border Champagne).  eaning, Production method & styles of champagne).	aux, Bu	rgundy	& Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter	tors influencing  Itified wines -  Production  Tomatized Wines  Tomatized	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples luction & Styles.  WINES OF FRANCE  French wines & French wine laws apportant communes & their wines (Bordes Champagne).  eaning, Production method & styles of che Champagne Bottles — i) Terms denoting styles.	aux, Bu	rgundy	& Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter den	tors influencing  Itified wines -  Production  Tomatized Wines  Tomatized	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples duction & Styles.  WINES OF FRANCE  French wines & French wine laws apportant communes & their wines (Border Champagne).  eaning, Production method & styles of che Champagne Bottles — i) Terms denoting so Champagne bottles.	aux, Bu	rgundy	& Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter den  Unit:4	tors influencing tors influencing to the strip of the production of the sign of the strip of the sign	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples duction & Styles.  WINES OF FRANCE  French wines & French wine laws apportant communes & their wines (Border Champagne).  caning, Production method & styles of che Champagne Bottles — i) Terms denoting so Champagne bottles.  OTHER OLD WORLD WINES	aux, Bu	rgundy ne ss, ii) T	& Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter den  Unit:4  a) Old	tors influencing  Intified wines -  Production  Intified wines -  Production  Intified wines -  Production  Intification of Formatized Wines	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  a & types.  bes - Meaning & Examples duction & Styles.  WINES OF FRANCE  French wines & French wine laws apportant communes & their wines (Border Champagne).  eaning, Production method & styles of che Champagne Bottles — i) Terms denoting so Champagne bottles.  OTHER OLD WORLD WINES  - Meaning & List of old wine countries.	aux, Bu	rgundy ne ss, ii) T	& Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter den  Unit:4  a) Old b) Win	tors influencing tors influencing to the production of the production of the production of the production to Impressification of the production of t	WINES OF FRANCE French wines & French wine laws apportant communes & their wines (Border Champagne).  eaning, Production method & styles of chempagne bottles — i) Terms denoting schampagne bottles.  OTHER OLD WORLD WINES  - Meaning & List of old wine countries.  Classification of Italian wines,	aux, Bu ampagn	rgundy ne ss, ii) T	% Mala	ga).
e) Fac  Unit:2  a) For b) She c) Por d) Arc e) Ver  Unit:3  a) Cla b) Intr Loi c) Cha d) Ter den  Unit:4  a) Old b) Win c) Win	tors influencing  Intified wines -  Production  Interpretation of Froduction to Impressification of Froduction to Impressification of Conting size of Conting	Meaning & Examples (Port, Sherry, Macion, Solera system & Types.  A & types.  B & Examples (Port, Sherry, Macion, Solera system & Types.  B & types.  B & Examples (Port, Sherry, Macion, Solera system & Types.  B & types.  B & Examples (Port, Sherry, Macion, Solera system & Types.  B & Examples (Port, Sherry, Macion, Solera system & Types.  B & Examples (Port, Sherry, Macion, Solera system)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Sherry, Macion, Styles)  WINES OF FRANCE  French wines & French wine laws (Border Champagne).  B & Examples (Port, Sherry, Macion, Sherry,	aux, Bu ampagn	rgundy ne ss, ii) T	% Mala	ga).
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Unit	:5 N	EW WOI	RLD W	INES. F	COOD &	WINE	HARN	IONY	7 hou	rs	
a)									Overview.		
b)				_					, Wines se		
- /		t courses o	_				6		,		
c)	Exampl	es of wine	s served	with: S	hell fish,	, soup, p	oasta, Fis	sh, Red, a	and Pink &	White	
	meat, cheese, sweet and dessert.										
d) Safe & Sensible Drinking											
			Expert	Lectures	, online s	seminars	– webina	ars			
			_								
		Tota	al Lectur	re hours					36 hou	'S	
	Text Books (s)										
1	Food &	& Beverage	e Service			. ,	Oxford P	ublicatio	n		
2	Food &	Beverage	Service	– Denni	s R.Lilli	icrap &	John A.	Cousins	-ELBS.		
				R	ference	Books					
1	Reference Books  The Ultimate Encyclopedia of Wine, Beer, Spirits & Liqueurs – Staurt Walton, Brian										
1	Glover.										
2		nplete Enc									
3									a Mc Grav	v – Hill.	
4		Restauran Hutchinso		e. A mai	nual for	students	s & Prac	titioners	– John		
5	The W	aiter – Joh	n <mark>Fuller</mark>	& A.J.(	Currie –	Hutchir	ison.			4	
	R	elated Onli	ne Cont	ents [M(	OOC. SV	VAVAN	1. NPTE	I. Websi	tes etc.)		
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CO1	S	S	M	S	M	M	M	M	M	M	
CO2	S	S	M	S	M	M	S	M	L	M	
CO3	S	S	M	S	S	S	M	M	M	L	
CO4	M	S	M	S	M	M	M	M	M	M	
CO5	S	S	S	M	M	M	M	M	M	M	

Course Code	43C	TITLE OF THE COURSE	L	Т	P	С
C	Core	COMPUTER APPLICATIONS IN HOTEL INDUSTRY	2	1		3

The main objectives of this course are to:

- 1. To impart knowledge about basics of computer application
- 2. To work on word, excel and power point
- 3. To understand access basic applications.

#### **Expected Course Outcomes:**

C	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To understand and remember the dos commands	K1
2	To create word document	K6
3	To apply the concept in Worksheet and excel	K4
4	To apply the concept in power point	K4
5	To understand about the access basic concepts	K2

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

5 hours

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1 INTRODUCTION TO COMPUTER

Computer appreciation and dos, introduction, characteristics, history, generations, classifications, application of computer, hardware and software, operating systems, computer languages. DOS file, directory, changing the directory, creating a new directory, copying files, deleting files, changing filename, date and time, type, print.

Windos2007, windows basics, introduction, starting windows, using mouse, moving & designing windows, maximizing, minimizing and restoring windows using menus in windows.

#### Unit:2 MS WORD 5 hours

Word, introduction to word, editing a document, move and copy text and help system, formatting text & paragraph, finding & replacing text and spell checking, using tabs, enhancing documents, columns, tables & other features, using graphics, templates & wizards using mail

merge, miscellaneous features of word.

Unit:3 MS EXCEL 5 hours

Introduction of worksheet & excel, getting started with excel, editing cells and using commands and functions, moving and copying, inserting and deleting rows & columns, getting help and formatting a worksheet, printing the worksheet, creating charts, using date and time and addressing modes, naming ranges and using statistical, math and financial functions. Database in a worksheet, additional formatting commands and drawing tool bar, miscellaneous commands

and functions, multiple worksheets and macros

Unit:4 MS POWERPOINT 5 hours

Power point basics editing text adding subordinate points, deleting slides, working in outline view, using design templates, adding graphs, adding organization Charts, running an Electronic slide show, adding special effects

Unit:	5			ACCE	SS BAS	IC			4 hou	rs
										orking with
		-		shing rel	lationshi	ip using	g queries	to extr	act inform	ation, using
report	s to prin	t informati	ion.							
			Expert	Lectures	online	eminars	– webina	ırs		
			Lapert	Lectures	, omme i	<del>Jenniur</del> 5	Weblife			
		Tota	al Lectur	e hours					24 hour	'S
, [,	2 .		. 1		ext Bool	ks (s)				
		er Fundan								
2	A First C	ourse In C	ompute	ers – Sar	ijay Sax	ena				
				Re	ference	Rooks				
1	Masteri	ng MS-OF	FICE – I				vid M. B	loodev (	BPB Publi	cation)
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			A	Cour	se Desig	ned By	:	1 %		
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	S	S	M	S	M	M	M	M	M	M
CO2	S	S	M	S	M	M	S	M	L	M
CO3	S	S	M	S	S	S	M	M	M	L
CO4	M	S	M	S	M	M	M	M	M	M
CO5	S	S	S	M	M	M	M	M	M	M

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	43P	TITLE OF THE COURSE	L	Т	P	С
C	Core	FOOD PRODUCTION - II PRACTICALS		1	3	4

The main objectives of this course are to:

- 1. To train the students in quantity food production of Indian regional cuisine.
- 2. To train the students in preparation of International cuisine.

	Expected Course Outcomes:							
C	On the successful completion of the course, student will be able to:  BTKL (K1-K6)							
1	To prepare Indian regional cuisines in bulk	K1						
2	To prepare Indian regional cuisines	K2						
3	To present Indian regional cuisines	К3						
4	To prepare International cuisines.	K4						
5	To present International cuisines.	K5						

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

WEEK:1	PRACTICAL SCHEDULE: III - SEMESTER	36 hours
TO 12		

#### **Demonstration on**

- a) Indian Chaats and Snacks preparations
- b) Indian breakfast preparations

#### **Demonstration on**

- a) Indian breads-Nan, roti, parathas, Phulka with variations
- b) Tandoori marinations

#### Individual OR Bulk practical for students-10 sets of menu

A 5 course menu to be compiled consisting of Soups / Bread, Rice, Poultry / Meat, Vegetable / Dal Preparation, Sweets etc. using the below regions by the respective colleges

To Formulate 10 sets of menu consisting of 5 dishes from the following regions:

- 1. Andhra Pradesh.
- 2. Bengal
- 3. Chettinadu
- 4. Goa
- 5. Gujarat
- 6. Kashmir
- 7. Kerala
- 8. Punjab
- 9. Rajasthan
- 10. Tamil Nadu.

Week:	1 PRACTICAL SCHEDULE: IV – SEMESTER	36 hours
ГО 12		
	<b>Demonstration on</b> Chinese rice preparations, Chinese noodles, Chinese mean preparations	nt & fish
	Demonstration on Chinese cooking styles of Shanghai, Cantonese, Peking, Demonstration on Sri Lankan	Szechwan
	1. Basic Sri Lankan gravies	
	2. Sri Lankan rice preparations	
	3. Sri Lankan curries	
	4. Sri Lankan Briyanis	
	Individual practical for students-10 sets of menu	
]	A 5 course menu to be compiled consisting of soup, egg/pasta prepreparations, main course, vegetable and sweet etc. using the below respective colleges	-
	1. Mexican cuisine	
	2. Japanese cuisine	
	3. Thai cuisine	
	<ul><li>4. Italian cuisine</li><li>5. American cuisine</li></ul>	
	<ul><li>6. Russian cuisine</li></ul>	
	7. Malaysian cuisine	
	8. Spanish cuisine	
	9. Greek Cuisine	
	10. Fusion cuisine	
	To T distoil edistile	A
	Expert Lectures, online seminars – webinars	
	Total Practical hours 7	2 hours
	Text Books (s)	
	J.Inder Singh Kalra & Pradeep Das Gupta, -Indian Cooking Masters Al	lied Publishers
2	Thangam.E.Philip, —Modern Cookery for Teaching and Trade (Volume Longman Publishers, 6 <sup>th</sup> Edition, New Delhi, 2010.	-I&II) Orient
•		
1	Reference Books Purobi Babbar, -Rotis & Naans of India    Vakil & Sons Ltd. 5th Edition, Ne	w Delhi 2000
2	Vimla Patil, -Food Heritage and India Vakils Feffer & Simons Ltd. 7th Ed	
	2003	
3	The art of Chinese cooking-Hamlyn  The best of Chinese cooking Potts Very Times hash international	
4	The best of Chinese cooking-Betty Yew, Times book international	
5	Complete Asian cook book Chairmaine Solomon, Lansdowne	
	Course Designed By :	
	P. ANANDARAJ, Asst. Professor, Sankara College, Coimbator	0

	Mapping with Programme Outcomes											
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10		
CO1	S	S	M	M	M	S	M	M	M	M		
CO2	S	S	S	M	M	M	M	S	M	S		
CO3	S	S	S	S	M	S	L	M	M	M		
CO4	S	S	S	S	M	S	M	M	M	M		
CO5	S	S	M	M	M	S	M	M	M	M		

\*S-Strong; M-Medium; L-Low



#### B.SC., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICALEXAMINATION (II YEAR)

#### **FOOD PRODUCTION - II**

#### For the students admitted during the year 2020-2021 onwards (INDIAN/INTERNATIONAL MENU ONLY)

		Ce	ntre:		В	atch	No:				D	ate:	S	essior	n: FN / A	<b>N</b>
SI No	Register No	Indent & Plan of Work 02 Marks	Grooming 02 Marks	Soup/Salad 05 Marks	Rice / Indian Bread/	Egg/Fasta 8 Marks	Fish/ Mutton/ Chicken	10 Marks	Dal / Vegetable 05 Marks	Dessert/Sweet 05 Marks	Presentation 05 Marks	Scullery 03 Marks	Viva 05 Marks	Sub-Total (50 Marks)	Record (10 Marks)	Grand Total 60 Marks
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	43Q	TITLE OF THE COURSE	L	Т	P	C		
С	ore	FOOD & BEVRAGE SERVICE – II PRACTICALS		1	3	4		
		Course Objectives:						
		this course are to:						
		ident in compiling menus with wine suggestions.		alaak	a1: a			
2	beverages	idents in order taking and service procedure of va	arious	aicon	one			
		<b>Expected Course Outcomes:</b>	1					
On the si	uccessful com	pletion of the course, student will be able to:			FKL -K6)			
1 To co	1 To compile menus with appropriate wine suggestions.							
	epare a wine li				<u>(1</u> (2			
	te beverage or			K	<b>K</b> 3			
		oriate service procedure for alcoholic beverages.			(4			
		oriate service procedure for cigars and		K	<b>X</b> 5			
cigare		Y KNOWLEDGE LEVE (BTKL):						
		erstand; <b>K3</b> -Apply; <b>K4</b> -Analyze; <b>K5-</b> Evaluate	; K6	-Creat	e;			
WEEK:		RA <mark>CTIC</mark> AL SCHEDULE: III – <mark>S</mark> EME			hour	<b>S</b>		
TO 12	b. 4			<u></u>	4			
1.	Recollectin	g I y <mark>ear portions.</mark>						
2.	Enumeration	on of alagayyana		á l	8			
2		on of glassware.			7			
3.	Beverage o	rder taki <mark>ng procedure.</mark>	Á	77	7			
3. 4.	25 30	rder taki <mark>ng procedure.</mark>		77	7			
	Service of 1	rder taki <mark>ng procedure.</mark> red wine.		//	7			
4.	Service of s	rder taki <mark>ng procedure.</mark> red wine. white wine.	900	//	7			
4. 5.	Service of s Service of s	rder taki <mark>ng procedure.</mark> red wine. white wine.		//	7			
4. 5. 6.	Service of s Service of s Service of s	rder taking procedure. red wine. white wine. rose wine.			7			
4. 5. 6. 7.	Service of a Service of a Service of a Service of a	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala.	or o	//	7			
4. 5. 6. 7. 8. 9.	Service of a Service of a Service of a Service of a	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala. sparkling wine. bottled beer, canned beer and draught beer.			7			
4. 5. 6. 7. 8. 9.	Service of a Service of a Service of a Service of a Service of a Service of a Service of a	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala. sparkling wine. bottled beer, canned beer and draught beer. brandy. whisky.	and the second		7			
4. 5. 6. 7. 8. 9. 10	Service of a Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin.	a de la constant de l					
4. 5. 6. 7. 8. 9. 10	Service of a Service of a Service of a Service of a Service of a Service of a Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin.	and the second					
4. 5. 6. 7. 8. 9. 10	Service of a Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin.						
4. 5. 6. 7. 8. 9. 10	Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin.	ER CR	36	ó hour	"S		
4. 5. 6. 7. 8. 9. 10 11 12 13  Week: 1 TO 12	Service of a	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala. sparkling wine. roottled beer, canned beer and draught beer. rorandy. whisky. gin. roodka.	ER .	36	ó hour	rs		
4. 5. 6. 7. 8. 9. 10 11 12 13  Week: 1 TO 12	Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin. vodka.  CTICAL SCHEDULE: IV – SEMESTE	ER	36	o hour	rs		
4. 5. 6. 7. 8. 9. 10 11 12 13  Week: 1 TO 12	Service of a	rder taking procedure. red wine. white wine. Sherry, Port, Madeira and Marsala. sparkling wine. cottled beer, canned beer and draught beer. brandy. whisky. gin. vodka.  CTICAL SCHEDULE: IV – SEMESTE	ER .	36	6 hour	·s		
4. 5. 6. 7. 8. 9. 10 11 12 13  Week: 1 TO 12  14 15	Service of a	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala. sparkling wine. rottled beer, canned beer and draught beer. rorandy. whisky. gin. rodka.  CTICAL SCHEDULE: IV – SEMESTE rum. requila. requila. recomatized wine.	ZR	36	ó hour	· · · · · · · · · · · · · · · · · · ·		
4. 5. 6. 7. 8. 9. 10 11 12 13  Week: 1 TO 12  14 15 16 17	Service of a Servi	rder taking procedure. red wine. white wine. rose wine. Sherry, Port, Madeira and Marsala. sparkling wine. rottled beer, canned beer and draught beer. rorandy. whisky. gin. rodka.  CTICAL SCHEDULE: IV – SEMESTE rum. requila. requila. recomatized wine.	ZR	36	ó hour	r's		

CO5		S								M
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CO3	S	S	S	S	M	S	L	M	M	M
CO2	S	S	S	M	M	M	M	S	M	S
CO1	S	S	M	M	M	S	M	M	M	M
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				Cour	rse Desig	gned By		3		
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1	New Del	hi, 2016.								
	_		-Food ar			` '	xford U	niversity	Press, 2nd	dition,
				T	ext Boo	ks (s)				
Total Practical hours 72 hours										s
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			Expert	Lectures	online	seminare	– webina	ars		
		ervice of A	_	ı tea.						
<ul><li>24. Service of cigar and cigarettes.</li><li>25. Service of High tea.</li></ul>										
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<sup>\*</sup>S-Strong; M-Medium; L-Low

# B.SC., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICAL EXAMINATION (II YEAR) FOOD & BEVERAGE SERVICE – II

For the students admitted during the year 2020-2021 onwards

Centi	re:	]	Batch No	:	Da	Date:			Session: FN/AN					
S.No	Register No		Appearance/ Waiter's Kit	Menu Compilation (10 Marks)	Menu Knowledge ( 05 Marks)	Cover Laying (5 Marks)	Service of any one Food Course	Service of alcoholic beverage ( 10	Viva (05 Marks)	Sub-Total (50	Record (10 Marks)	Grand Total	(60 Marks)	
				All	a hard		11/25	The same						
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				4	1	13		- 1						
				7 /	1 1	100	1		100					
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Course Code	43R	TITLE OF THE COURSE	L	Т	P	С
C	ore	COMPUTER APPLICATION IN HOTEL INDUSTRY PRACTICALS			2	2

The main objectives of this course are to:

- 1. To develop a strong foundation in the field of office automation.
- 2. To make the student the basic concepts of MS-Word, MS-Excel, Power Point.

	Expected Course Outcomes:							
C	On the successful completion of the course, student will be able to:	BTKL (K1-K6)						
1	To Know about input and output devices	K1						
2	To work with MS – DOS	K2						
3	To create documents using MS-Word	К3						
4	To make power point presentations	K4						
5	To prepare spreadsheet using MS-Excel	K5						

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

<b>WEEK: 1</b>	PRA <mark>CTIC</mark> AL SCHEDULE: I - SEMESTER	24 hours
TO 12		A 4

#### **MS-DOS**

- a) Creating directories, sub-directories, files, listing, the sub-directories and files page wise, displaying the contents of the files.
- b) Copying, renaming, deleting the files, changing and removing a directory.

#### **MS-WORD**

- a) Text manipulation, changing the font size, font type, and font style, making the text bold, underlining the text, aligning the text (Centre, justify, left, right), cut, copy, paste.
- b) Paragraph indenting spacing, bullets & numbering, spelling & grammar check, inserting a picture from clip art, auto shapes, and word art.
- c) Table manipulation- creating tables, inserting & deleting rows & columns, changing width & height, changing table borders. Mail merge concept, printing formats.

#### MS-EXCEL

- a) Entering the data, changing the fonts, changing row heights & column width, formatting the data, sorting the data.
- b) Formula processing- creating simple formula, using function (ABS, SQRT, LEN, SUM, ROUND, AVG, COUNT, CONCATENATE, FIND).
- c) Inserting & Formatting charts, inserting pictures, printing formats.

#### MS-POWER POINT

- a) Creating simple presentations, saving, opening and existing presentation, creating a presentation using Auto content wizard & template.
- b) Using various auto-layouts, charts, table, bullets & clip art.
- c) Viewing an existing document in various views-outline view, slide view,

	sl	ide show v	iew, slic	le sorter	view ar	nd note	pages vi	ew.		
			Expert	Lectures	, online	seminars	– webin	ars		
		Tota	l Practic	al hours	S				24 hour	·s
				7	Cext Boo	ke (e)		•		
1	Comput	er Fundan	nentals -			K5 (5)				
		Course In C				rena				
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				Re	eference	Books				
1	Masteri	ng MS-OFF	FICE – L	onnie E	. Mosel	ey & Da	vid M. B	oodey (I	3PB Publi	cation)
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CO2	S	S	S	M	M	M	M	S	M	S
CO3	S	S	S	S	M	S	L	M	M	M
CO4	S	S	S	S	M	S	M	M	M	M
CO5	S	S	M	M	M	S	M	M	M	M M

Course Code	4AC	TITLE OF THE COURSE	L	Т	P	С
Supr	oortive	FRONT OFFICE	2	1		3
		OPERATIONS - II				

The main objectives of this course are to:

- 1. To impart knowledge on sales promotion activities and credit control measures adopted in hotels
- 2. To educate on the procedures & practices adopted for co-ordination between guest and hotel services
- 3. To know about PMS and calculate yield

#### **Expected Course Outcomes:**

	===pooter o sure ones.	
О	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To sell hotel facilities and develop soft skills.	K2
2	To provide guest services and handle emergency situations	K2
3	To handle check inn and check out procedures	K3
4	To adopt credit control measures	K3
5	To handle PMS and analyze the performance of the hotel	K4

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

### Unit:1 FRONT OFFICE SALESMANSHIP& GUEST RELATION AND SOCIAL SKILLS

5 hours

Front Office Salesmanship: Sales promotion-sales department – functions, Sales promotion-selling the hotel facilities, salesmanship of reception staff, sales promotion techniques – offering alternatives, suggestive selling.

Guest relation and social skills: The role of Guest relations officer; types of guest problems; Skills necessary for dealing with problems; solving problems; handling complaints, course of action to take when handling problems; follow up action; telephone handling skills..

#### Unit:2 SAFETY & SECURITY 4 hours

Safety & Security - Sundry guest services - mail and information - handling mail, handling message, sundry information, foreign currency exchange, safe deposit box. Security - Key system, types of keys, electronic key system. Front office procedures for emergencies- scanty baggage, fire in the hotel, death, accidents, drunk guest, theft, bomb threat, terrorist activities.

#### Unit:3 CHECK-IN & CHECK OUT PROCEDURE 5 hours

Registration/Check-in procedure – main duties of reception department; basic check-in activities- preparation for guest arrival, registration, room assignment and room rate, checking the methodof payment, issuing the key and escorting the guest;

Check out procedures-Late Check-outs, late charges, Express check-out, Self check-out; Methods of account settlement – types of settlement – cash settlement, credit settlement, procedures for accepting settlements; creating a good lasting impression; updating front office records.

Overbooking – meaning, importance procedure to be followed in overbooking.

Unit:4 CREDIT CONTROL 5 hours Credit control – meaning, objectives, hotel credit control policy, credit control measures. Various modes of accounts settlement by the guest [Guest ledger, city ledger, Guest weekly bill, Guest weekly bill, V.T.L, Vouchers Presentations and settlement of Bills, Travelers Cheque, Night auditing process PMS& YIELD MANAGEMENT Unit:5 5 hours PMS- software module used – in Reservation, Guest A/C, Room management, General Management Yield management - Introduction & concepts of Yield Management, Components of yield management Measuring yield Potential average single rate, differential rates - Potential average double rate, Multiple occupancy percentage, Identical yield, Rev PAR, Occupancy Calculating room availability Expert Lectures, online seminars – webinars **Total Lecture hours** 24 hours Text Books (s) Sudhir Andrews, -Hotel Front Office Training Manual Tata McGraw Hill 1 Publishing Company Ltd., 32nd Reprint, New Delhi, 2004 Sue Baker, Pam Bardley and Jeremy Huyton, - Principles of Hotel Front Office 2 Operations Cassell Publishers, 2nd Edition, New Delhi, 2001. Reference Books Jatashankar R. Tewari, -Hotel Front Office Operations & Management, Oxford 1 University Press, 2nd Edition, New Delhi, 2016. S.K.Bhatnagar, — Front Office Management Frank Bros and Co Publishers Ltd, 1st 2 Edition, New Delhi, 2002 **Course Designed By:** S. BERNARD EDWARD, Vice Principal cum Head, Sankara College, Coimbatore **Mapping with Programme Outcomes** PO PO<sub>2</sub> PO PO PO PO PO PO **PO 9** PO 10 Cos 3 4 5 6 8 1 7 CO<sub>1</sub> S S S S M S M M S M S S CO<sub>2</sub> S M S S M S S S S S S **CO3** S M S M S M S **CO4** S M M M M S S M S S M M S S S S CO<sub>5</sub> M M

Course Code	43S	TITLE OF THE COURSE	L	Т	P	С
Sup	portive	FRONT OFFICE OPERATIONS PRACTICALS			2	2
		Course Objectives:				
	U	his course are to:				
	1	basic Front office operations basic Front office procedures				
		<b>Expected Course Outcomes:</b>				
On the s	successful comp	pletion of the course, student will be able to	о:	(K1	ΓKL -K6)	
	ke reservation v	valk inn and through telephone			<b>K</b> 1	
	ndle check-in a	nd check-out of guests			<u>K2</u>	
	lculate statistica				<b>K</b> 3	
		of overbooking and emergencies			<u> </u>	
		of and guest complaints		ŀ	<b>K</b> 5	
		KNOWLEDGE LEVE (BTKL):	alvata. V6	Crost		
WEEK:		rstand; <mark>K3-A</mark> pply; K4-Analyze; K5-Eva ACTICAL SCHEDULE: III - SEI			e; I hour	PC
TO 12	PR	ACTICAL SCHEDULE: III - SEI	VIES I ER	27	Hour	3
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		d check-out procedures andling skills, social skills,		A.	A	
	2. Telephone h	andling skills, social skills,	rooms th	rough	the	e u
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1	Publish	ning Compa	any Ltd.,	, 2 <sup>nd</sup> Ed	lition, N	ew Dell	ni, 2009.			
2	S.K.Bh	atnagar,—	Front Of	ffice Ma	nagemei	nt   Fran	k Bros a	nd CoPu	blishers	
2	Ltd,2st	Edition,No	ew Delh	i, 2009						
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1	Sue Baker, Pam Bardley and Jeremy Huyton, - Principles of Hotel Front Office Operations Cassell Publishers, 2nd Edition, New Delhi, 2001.									
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CO3	S	S	S	S	M	S	L	M	M	M
CO4	S	S	S	S	M	S	M	M	M	M
CO5	S	S	M	M	M	S	M	M	M	⊿ M

## B.SC., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICAL EXAMINATION (II YEAR) FRONT OFFICE PRACTICAL

For the students admitted during the year 2020-2021 onwards

	Centre	<b>:</b>		Batch N	No:		Ι	Date:			Sessi	ssion: FN / AN			
S.No.	Register No	Appearance	(2 Marks)	Check in/check out (5 Marks)	Situation Handling	(5 Marks)	Telephone	skills (5 Marks)	Jį (	Voucner (03   Marks)	Viva (05 Marks)	Sub- Total (25 marks)	Record (05 marks)	Grand Total	( 30 Marks)
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Course Code	4ZB	TITLE OF THE COURSE	L	Т	P	С		
Sup	pportive	BAKERY AND CONFECTIONERY - II	2	1		3		
		Course Objectives:						
<ol> <li>To in</li> <li>To in</li> </ol>	npart knowledge		tlets, l	baked m	neringue	S		
		Expected Course Outcomes:						
On the	successful compl	letion of the course, student will be able to	):		BTKL (K1-K6)	)		
		ges and icing preparation methods		K1				
		preparation methods		K2				
	oly the preparation ingues	on methods of pies, tarts & tartlets, baked		К3				
4 Ana	lyze the chocola	te and sugar confectionery	1	K4				
5 Eva	luate the hot swe	eets, co <mark>ld sw</mark> eets and savory goods		K5				
		KNOWLEDGE LEVE (BTKL): st <mark>and; K3</mark> -Apply; K4-Analyze; K5-Eva	duate	<b>K6</b> -C1	reate:			
Unit:1	Tiber, 142 Onder	SPONGES AND ICINGS	iiuaic	, <b>110</b> -C1	5 hour	rs		
tyj ca b) <b>Fi</b> c) <b>Ic</b>	pes.preparation of kes, birthday cak Ilings and Glaze ings - Different odern cake decor	preparation methods- types of sponges of syrups & glaces-steps involved in preparation.  es, gateaux basic preparation.  es - Meaning, types and their uses types of Icings, - casting moulds- metation with royal icing.  of piping equipment & procedure	aring	large ca	kes- We	edding		
Unit:2		CAKES		<i>V</i>	5 hour	rs		
CAKES  a) Cake making methods b) Cake formula balance c) Characteristic of Cakes Balancing cake formula d) External characteristics Internal Characteristics common faults in cakes, e) Cake decoration – colour, design, templates, texture, equipment								
Unit:3		PIES, TARTS AND TARTLETS, BAK MERINGUES	ED		5 hour	rs		
pio b) <b>Ta</b>	eparation of fillines, preparation of	duction, production of pies, Rolling a pings for pies, Production of fruit pies and cif cream and chiffon pies, Common proble ts- Procedure for making tarts shells, values	ommo ms.	on probl	ems wit	h fruit		

c) **Baked meringues**- procedure for making meringues.

Unit:4

Liqueur Chocolate.

CHOCOLATE AND SUGAR CONFECTIONERY

a) **Chocolate Confectionery** - Production of chocolate from coco beans, Chocolate Identify different forms in which coco and chocolate are available Explain the process of chocolate tempering Chocolate designs, garnishes and presentations,

Page **67** of **116** 

5 hours

b) Sugar Confectionery - Identify and describe the different stages of cooking sugar Caramelized Sugar preparations Sugar for desserts and presentations, toffees and boiled sweets, fudges, pulled sugar, blown sugar, pastilles Unit:5 HOT SWEETS, COLD SWEETS AND SAVORY 4 hours **GOODS Hot sweets** - Charlottes, fritters, pancakes, puddings, dumplings. b) Cold sweets - Bavarois, mousse, fruit dessert - method of preparation, Ice Cream and Bombs - Various types ice creams and bombs. c) Savory goods- basic preparation- toppings, fillings. Expert Lectures, online seminars – webinars **Total Lecture hours** 24 hours Text Books (s) Professional baking Wayne Gisslen. Pub: John Wiley and Sons 1 The new International Confectioner, Edited by Wilfred J.France, F.Inst.BB Reference Books William J Sultan (Unit III) Pub: Van Nostrand Reinhold Practical baking 2 Practical cookery Kinton and Ceserani Course Designed By: P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore Mapping with Programme Outcomes PO PO<sub>2</sub> PO PO PO PO PO PO PO 9 PO 10 Cos 3 4 5 8 1 6 7 CO<sub>1</sub> S S M S S S M M L M CO<sub>2</sub> S S S S S S M M M M CO<sub>3</sub> S M S M S S M L M M CO<sub>4</sub> S S M M M S M M M M CO5 S M M M S S M M M M

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	4ZP	TITLE OF THE COURSE	L	Т	P	C
Supp	portive	BAKERY AND CONFECTIONERY PRACTICALS			3	3

The main objectives of this course are to:

- 1. To train the students in yeast products and paste preparation.
- 2. To train the students in preparation of sponges, cakes, cookies, biscuits and icings
- 3. To train the students in preparation of chocolate preparations, hot and cold desert and savory goods

	Expected Course Outcomes:	
C	On the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	Students able to prepare a yeast products and paste	K1
2	Students able to prepare a sponges, cakes, and icings	K2
3	Students able to prepare cookies and biscuits	K3
4	Students able to prepare a chocolate preparations.	K4
5	Students able to prepare a hot and cold desertand savory goods	K5

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

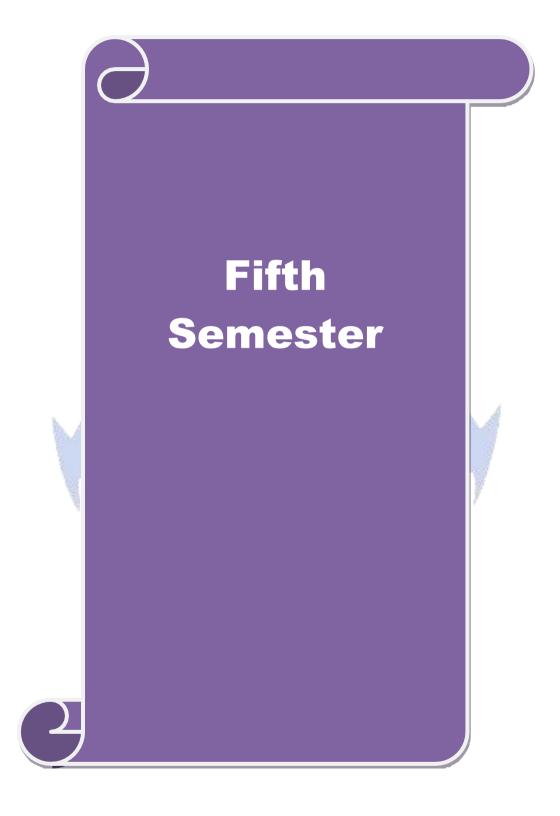
WEEK:1	PRACTICAL SCHEDULE: III - SEMESTER	24 hours
TO 12		

- 1. Identification of bakery equipment and ingredients
- 2. Yeast Goods bread, bread roll, pizza, Briche
- 3. Crisp crusted Bread, Soft crusted Bread
- 4. Sour dough white bread Baba and Savarin Danish pastry
- 5. Danish pastry, Croissants Muffins Dough nuts
- 6. Choux paste, Sweet crust, cakes:
- 7. Puff Pastry, suet paste
- 8. Fruit flan Custard Flan Fruit Pies Tarts

Week : 1 TO 12	PRACTICAL SCHEDULE: IV – SEMESTER	24 hours
9.C	pokies	
10.	Biscuits	
11 <b>C</b>	akes Muffins Chiffon cakes Plum cakes	

- 11. Cakes, Muffins, Chiffon cakes, Plum cakes
- 12.Genoese sponge, Swiss rolls
- 13. chocolate sponge, Icing
- 14. Homemade chocolates and chocolate garnishes
- 15. 15. Hot and Cold sweets
- 16. Savory goods

			Expert	Lectures	s, online s	seminars	– webina	ars		
		Tota	l Practic	al hours	<u> </u>				48 hou	·s
				7	Text Boo	ks (s)				
		Baking - Vons Pub : V		on Way	ne Giess		lliam J. S	Sultan, Pu	ıb : John	
				Re	eference	Books				
1	New Inte	ernational Co	nfectione				rtue & con	npany		
					rse Desig					
	]	P. ANANI		Asst. P	rofessor	, Sankaı	ra Colleg		oatore	
	PO	PO 2	PO	PO	n Progr PO	PO	Outcome PO	PO	PO 9	PO 10
Cos	1	102	3	4	5	6	7	8	109	1010
CO1	S	S	M	M	M	S	M	M	M	M
CO2	S	S	S	M	M	M	M	S	M	S
CO3	S	S	S	S	M	S	L	M	M	M
CO4	S	S	S	S	M	S	M	M	M	M
CO5	S	S	M	M	M	S	M	M	M	M



Course Code	56B	TITLE OF THE COURSE	L	Т	P	С
C	lore	INDUSTRIAL EXPOSURE		4		4
		TRAINING REPORT				

The main objectives of this course are to:

- 1. Industrial exposure training is to provide to students the feel of the actual working environment and to gain practical knowledge and skills.
- **2.** Industrial exposure training will motivate, develop and build confidence with in students.

# Expected Course Outcomes: On the successful completion of the course, student will be able to: 1 Student able to work in actual food production working environment 2 Student able to work in actual F & B Service working environment 3 Student able to work in actual front office working environment 4 Student able to work in actual Housekeeping working environment 5 Student able to work in actual other department working environment K3 K3

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

#### WEEK: 1 TO 15

#### **GUIDELINES FOR IET**

Industrial Exposure Training is an integral part of the curriculum. Students should attend the Industrial Exposure Training of 15 weeks (Minimum) in reputed star category hotels (Minimum 3 star Category)

- Once the student has been selected / deputed for Industrial Training by the institute, he/she shall not be permitted to undergo IET elsewhere. In case students make direct arrangements with the hotel for Industrial Training, these will necessarily have to be approved by the institute.
- 3) Students must complete 15 weeks of Industrial Exposure Training and submit IET report and log book after completion of industrial exposure training.
- 4) 20% marks of IET would be on the basis of performance during university viva voice examinations. Remaining 80% marks will be based on the feedback provided by the training provider, IET report and work log book

#### **IET REPORT**

Students have to prepare an IET report based on the Industrial Exposure Training in star hotels.

#### Format of the IET report Front cover

The front cover shall contain the following details,

Top : The name of the hotel in block capitals of 6 mm size letters properly

centered.

Centre : Full name of the candidate in block capitals of 3 mm size letters,

properly centered.

Bottom : Name of the Institution, year of submission - all in block capitals of 3

mm size

letters in separate lines with spacing and properlycentered.

**Blank sheet** : At the beginning and the end of the report two white blank sheets

shall be provided one for the purpose of binding and another to be

left blank.

Title sheet : The title sheet shall be the first typed sheet and shall follow

immediately the blank sheet.

**Certificate** : It is indicate the original work of the particular student which is

certified by the Guide, HOD, Principal, Internal Examiner and External Examiner. The IET completion certificate provided by the

Hotel must be attached.

Acknowledgements: Acknowledgements shall follow on a separate sheet.

Acknowledgement shall indicate the extent to whose assistance has been received by the student in his/her work

from various sources.

Contents / Index : The contents shall indicate the title of Chapters, Section and sub-

sections etc, using the decimal notation with corresponding page

numbers against them.

The report should contain,

• Introduction to the Hospitality Industry

• Introduction to the place where the hotel is located

• About the group of hotel (If applicable)

• Introduction to the hotel

Departments of the hotel

• Facilities offered by the Hotel

• About the trainings & the learning's

Conclusion

Annexure

#### The format to be followed for the Report is as follows:

Paper : The Report shall be typed on A4 white paper, size 21 X 29.7 cm.

Typing : The typing shall be in Times New Roman, Heading size -14 pt and

content – 12 pt , 1.5 spaced on one side of the paper only.

Margin: The typed sheet shall have the margins: Left 3.18 cm, Right 2.54 cm, Top

2.54 cm and Bottom 2.54 cm.

Binding : The report shall be in soft binding manner.

		Tota	l Practio	al hours	3				15 week	ī.S		
	]	P. ANANI		Asst. P		, Sankar	a Colleg		oatore			
Mapping with Programme Outcomes												
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10		
CO1	S	S	M	M	M	S	M	M	M	M		
CO2	S	S	S	M	M	M	M	S	M	S		
CO3	S	S	S	S	M	S	L	M	M	M		
CO4	S	S	S	S	M	S	M	M	M	M		
CO5	S	S	M	M	M	S	M	M	M	M		

\*S-Strong; M-Medium; L-Low



Course Code	63A	TITLE OF THE COURSE	L	Т	P	С
C	ore	FOOD AND BERVERAGE	5			3
	.010	MANAGEMENT				

The main objectives of this course are to:

- 1. To give an overall view on food and beverage management & meal experience
- 2. To know the procedures involved in purchasing, storing and receiving department
- 3. To impart knowledge on salesmanship and elements of costing

	<b>Expected Course Outcomes:</b>							
C	On the successful completion of the course, student will be able to:  BTKL (K1-K6)							
1	To enhance the meal experience of customers.	K1						
2	To adhere to food purchase, receiving & control procedure.	К3						
3	To adhere to storing, issuing and calculating cost	К3						
4	To understand about elements of costing	K2						
5	To acquire knowledge on sales promotion techniques and	K4						

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1	F&B FUNCTIONS AND MEAL AND DRINK	14 hours
	EXPERIENCE	A 4

Food & Beverage Management: Introduction - Food & Beverage function -Responsibilities & objectives of F&B department - Constraints of food & beverage management - Cost & market orientation (Cost structure & profitability, demand for product, capital intensity, nature of the product). The meal / drink experience: Food & drink, variety in menu choice, level of service, value for money, interior design, atmosphere & mood, expectation & identification, location / accessibility and staff.

#### Unit:2 PURCHASING AND RECEIVING 14 hours

Purchasing: The nature of purchasing - The main duties of purchase manager - Importance of purchase functions - The purchasing procedure - The selection of a supplier - supplier rating - Aids to purchasing - The purchasing of food & beverages - Standard purchase specification: Meaning & objective - The purchase specification for food & beverages.

Receiving: Objective - Receiving procedure - Receiving of expensive commodities -

Returnable

containers - Blind receiving - Dispatch to stores or user department -Clerical procedures & forms used.

Unit:3	STORING, ISSUING AND CALCULATION OF	14 hours
	COST	

Storing & issuing: Storing & issuing of food & beverages. Stock taking of food & beverages - Stock turnover - Stock levels. Food control: Objectives of food cost control - The essentials of a control system - Calculation of food cost - Methods of food control - Food. Control check list - Obstacles to food cost control. Beverage Control: Objectives of beverage control - Calculation of beverage cost - Methods of beverage control - Beverage control checklist.

Unit	:4		EL	EMEN	TS OF	COST			8 hou	rs
dynam analysi	ics: Fixe s: Stand	d & varia	ble cost Standar	s - Bre d costii	ak ever ng - Co	n charts st Varia	- Turn ances -	over & Material	unit cost	spects. Cost s. Variance s Overhead
Unit	:5	S			TION A		ENU		10 ho	urs
Sales p	romotion	n-meaning	promotio	on techn	niques bi	udgeting	g adverti	sement,	objectives,	advertising
process	s. Sales	promotion	throug	h incer	ntives,	Advanta	ges .M	erchandi	zing techi	niques with
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	s activition									
needed	for Cate	ring Opera	tion							
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<u>.                                    </u>			700	Re	eference	Books				
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	R	elated Onli	ne Cont	ents [MC		11/		L, Websi	tes etc.)	7
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2		1 1				IB		100	<del>\$ 7 /</del>	
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			Mapp	ing witl	h Progra	amme (	Outcome	es		
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Cos	1		3	4	5	6	7	8		
CO1	M	S	S	S	S	S	S	M	S	S
CO2	S	S	S	S	M	S	M	M	M	S
CO3	S	M	M	M	M	S	S	S	M	S
CO4	M	M	M	M	M	M	S	S	S	S
CO5	S	S	S	S	S	M	S	M	S	M

\*S-Strong; M-Medium; L-Low

Course Code 63B	TITLE OF THE COURSE	L	Т	P	С
Core	FOOD PRODUCTION -V	4			3

The main objectives of this course are to:

- 1. To impart knowledge on Volume feeding and kitchen management
- 2. To impart knowledge on cold kitchen and charcuterie
- 3. To impart knowledge on cold preparations & cold buffet dishes

#### **Expected Course Outcomes:** BTKL On the successful completion of the course, student will be able to: (K1-K6)Remember the volume feeding **K**1 2 Understand the kitchen management K2 3 Understand the cold kitchen operations K2 4 Analyze the charcuterie preparations and types K4 Remember the cold preparations & cold buffet dishes K2

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1 VOLUME FEEDING 10 hours

- a) Institutional and Industrial Catering Types of Institutional & Industrial Catering Problems associated with this type of catering Scope for development and growth
  - b) Hospital Catering Highlights of Hospital Catering for patients, staff, visitors Diet menus and nutritional requirements
  - c) Off Premises Catering Reasons for growth and development Menu Planning and Theme Parties Concept of a Central Production Unit Problems associated with off-premises catering
  - d) Mobile Catering Characteristics of Rail, Airline (Flight Kitchens and Sea Catering)
  - e) **Quantity Food Production Equipment**-Equipment required for mass/volume feeding, Heat and cold generating equipment, Care and maintenance of this equipment, Modern developments in equipment manufacture

#### Unit:2 KITCHEN MANAGEMENT 8 hours

- a) **Kitchen Management -** Objectives, production planning, production scheduling, production quality & quantity control, forecasting, budgeting, yield, and portion control.
- b) **Standard Recipe -** Importance of standard recipe. Advantages and disadvantages.
- c) Left over utilization.
- d) **Kitchen stewarding -** Importance of kitchen stewarding, Organization of the kitchen stewarding department, Equipments found in kitchen stewarding department, work flow in kitchen stewarding, garbage disposal.

#### Unit:3 COLD KITCHEN 10 hours

- a) LARDER- Essentials of larder control, Importance and functions of larder in main kitchen, larder kitchen staffing relationship with other section of main kitchen, Duties and responsibilities of Larder chef, Equipments and tools used in larder, Floor plan or layout of a larder.
- b) **SALADS** classification, parts, types of lettuce used, salad dressing, names & recipes for popular salads, salient features of preparing good salads.

- **SANDWICH** meaning, parts, types of bread used, fillings & spreads used and types of sandwiches (cold, grilled, toasted) – open, closed, conventional, buffet, continental, rolled, ribbon, bookmaker, double Decker, club, pinwheel. Modern approach to sandwiches in hotels.
- d) **GARNISHES** Importance, names of garnishes used with soup, fish, beef, veal, poultry and game. Garnish Terms – Any 10 with description.
- e) ICE CARVING Equipment used, Steps involved in ice-carving.

#### **CHARCUTIERIE** 10 hours Unit:4

- a) Introduction to charcutierie
- b) **SAUSAGE** Types & Varieties, Casings Types & Varieties, Fillings Types & Varieties, Additives & Preservatives
- c) **PANADA** Meaning, uses, types and recipes.
- d) **FORCEMEATS** Meaning, Types of forcemeats, Preparation of forcemeats, Uses of forcemeats
- e) BRINES & MARINADES Types of Brines, Preparation of Brines, Methods of Curing, Types of Marinades, Uses of Marinades, Difference between Brines &
- f) HAM, BACON & GAMMON Cuts of Ham, Bacon & Gammon, Differences between Ham, Bacon & Gammon, Processing of Ham & Bacon, Green Bacon, Uses of different cuts
- g) **CHAUD FROID** Meaning of Chaud froid, Making of chaud froid & Precautions, Types of chaud froid, Uses of chaud froid

#### **COLD PREPARATION** Unit:5 10 hours

- a) GALANTINES Introduction, Making of galantines, Types of Galantine, Ballotines
- b) PATES Introduction, Types of Pate, Pate de foie gras, Making of Pate
- c) MOUSE & MOUSSELINE Introduction, Types of mousse, Preparation of mousse, Preparation of mousseline, Difference between mousse andmousseline
- d) ASPIC & GELEE Introduction, Definition of Aspic and Gelee, Difference between the two, Making of Aspic and Gelee, Uses of Aspic and Gelee
- e) **OUENELLES** Introduction, Preparation of Quenelles
- f) **PARFAITS** Introduction, Preparation of Parfaits

		and the second					
	Expert Lectures, online seminars – webinars	}					
	125 H 3 3 3 1 1 2 3 3 1 2 3 3 1 2 3 3 1 2 3 3 1 2 3 3 1 2 3 3 1 2 3 3 3 1 2 3 3 3 3						
	Total Lecture hours	48 hours					
	Text Books (s)						
1	Food production operations – Parvinder S. Bali – oxford pub	olication.					
2	International cuisine & food production management - Parvinder S. Bali – oxford						
2	publication.						
	publication.						
	publication.						
	Reference Books						
1	1 *	ler Starghton.					
1 2	Reference Books						
1 2 3	Reference Books  Practical cookery - Ronald Kinton & Victor Ceserani - Hodo	dder Starghton.					
	Reference Books  Practical cookery - Ronald Kinton & Victor Ceserani - Hodo Theory of Catering - Ronald Kinton & Victor Ceserani - Ho	dder Starghton.					
	Reference Books  Practical cookery - Ronald Kinton & Victor Ceserani - Hodo Theory of Catering - Ronald Kinton & Victor Ceserani - Ho	dder Starghton.					

	Mapping with Programme Outcomes												
Cos	PO	PO 2	PO 9	PO 10									
Cos	1		3	4	5	6	7	8					
CO1	M	S	S	M	M	S	S	S	S	S			
CO2	S	S	S	S	S	S	M	S	S	S			
CO3	S	M	M	M	M	M	M	M	M	L			
CO4	S	M	M	M	M	M	L	M	M	M			
CO5	S	M	M	M	M	M	M	M	M	M			

\*S-Strong; M-Medium; L-Low



Code	63C	TITLE OF THE COURSE	L	Т	P	С
C	ore	FOOD AND BEVERAGE SERVICE – V	3			3
		Course Objectives:				
<ol> <li>To imp</li> <li>To giv</li> </ol>	part knowledg e awareness o	this course are to: ge on Gueridon & Flambe service on function catering & Specialized forms of ory skills required for F & B personnel	`servi	ce		
		<b>Expected Course Outcomes:</b>				
On the su	ccessful com	pletion of the course, student will be able to	):		BTKL (K1-K6	)
1 Prepa		K3				
	and organize F	Events  dding events and toast			K6 K3	
4 Plan	and organize o	outdoor catering	6.		K3 K4	
	er supervisory				K3	
		KNOWLEDGE LEVE (BTKL):	A.			
	per; <b>K2</b> -Unde	rstand; <b>K3-</b> Apply; <b>K4</b> -Analyze; <b>K5-</b> Eva	luate;	<b>K6-</b> C		
Unit:1 a) Gue		GUERIDON SERVICE  e – Introduction & Mise-en- place for guer		3	7 hou	rs
		ng & Procedure for Flambeing.		A		
e) Dis	hes prepared o	on the gueridon & flambé trolley.  EVENTS		â	7hour	s
Unit:2  a) Eve b) Typ and c) State d) Eve	ent catering – loes of function Conferences. ffs - Event serent Administr	EVENTS Introduction n – Formal & informal, Social Function, Purvice staff and their responsibilities. Pation - Sales, Booking and Administrative	proce	dures.		S
unit:2  a) Eve b) Typ and c) Stat d) Eve e) Eve	ent catering – less of function Conferences. ffs - Event serent Administrent Organizat	EVENTS Introduction n – Formal & informal, Social Function, Pu	proce ls in E	dures.		S
unit:2  a) Eve b) Typ and c) Stat d) Eve e) Eve	ent catering – less of function Conferences. ffs - Event serent Administrent Organizat	EVENTS Introduction n – Formal & informal, Social Function, Purious staff and their responsibilities. ration - Sales, Booking and Administrative ion - Event menus & wine, Service method	proce ls in E	dures.	S	
Unit:2  a) Eve b) Typ and c) Stat d) Eve e) Eve cate  Unit:3  a) Ser b) Buf c) The d) We	ent catering — I  conferences.  Conferences.  ffs - Event ser  ent Administr  ent Organizat  ering, Seating a  vice Organiza  fets — Types (  e Loyal Toast  ddings — Type	EVENTS Introduction n – Formal & informal, Social Function, Puvice staff and their responsibilities. ration - Sales, Booking and Administrative ion - Event menus & wine, Service method arrangements, Banquets lay-outs & Examp	proce ls in E les.  Club ion an	Service d Alloc	7 hour	rs
Unit:2  a) Eve b) Typ and c) Stat d) Eve e) Eve cate  Unit:3  a) Ser b) Buf c) The d) We	ent catering – 1 coes of function Conferences.  ffs - Event ser ent Administre ent Organizate ering, Seating a  vice Organizate fets – Types ( e Loyal Toast ddings – Type cedures for toa	EVENTS Introduction n – Formal & informal, Social Function, Provice staff and their responsibilities. ration - Sales, Booking and Administrative ion - Event menus & wine, Service method arrangements, Banquets lay-outs & Examp  SERVICE ORGANIZATION ration – Traditional, Wave Service, Carlton Finger, Fork and Display), Staff Organization – Example of an order of service for a forces, Staffing, Procedure at a wedding buffet	procests in Eles.  Clubsion annal everecept	Service d Allocent tion.	7 hour	rs

Unit	:5		SUI	PERVIS	SORY S	KILLS			8 hou	rs		
a)	Legal	Considerat	ions – H	Iealth, s	afety an	d securi	ty- Liqu	or and ot	her licensi	ng-		
	Selling	goods, Ave	oiding d	iscrimin	ation an	ıd Data j	protectio	n.				
b)	Sales I	Promotion -	– Meani	ng & Ty	pes (Ad	lvertisin	g, Mercl	nandizing	g & Person	al Selling).		
c)	Custor	ner Relatio	ns – Mi	nimizin	g Custo	mer Rel	ation Pro	oblems, 0	Customer			
	Satisfa											
d)		& Beverage	-	-	nents of	cost, Pri	icing Pol	icies and	l Pricing m	ethods		
	for foo	d service op	perations	S.								
				<b>T</b> .	11							
			Expert	Lectures	s, online s	seminars	– webina	ars				
	Total Lecture hours 36 hours											
					ext Boo							
		Beverage S							EX D.C			
2	Food &	Beverage S	ervice –	Dennis	R.Lillio	crap & J	ohn A. (	Cousins -	- ELBS.			
				De	eference	Dooles		100				
	Modem	Restaurant	Sarvica				& Dracti	tioners	John Full	ar.		
	Hutchin		Service.	Aman	uai ioi s	tudents	& Tracti	tioners -	- JOIIII I UIII	51 <b>–</b>		
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	PO	PO 2	PO		PO	PO	PO	PO	PO 9	PO 10		
Cos	1		3	4	5	6	7	8		1010		
CO1	M	S	S	S	M	S	S	S	M	S		
CO2	S	S	S	S	S	S	M	M	M	S		
CO3	M	S	M	S	S	M	S	S	S	M		
CO4	M	S	S	M	S	S	M	S	S	M		
CO5	S	S	M	S	S	M	S	M	S	S		

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	63P	TITLE OF THE COURSE	L	T	P	С
C	ore	FOOD PRODUCTION – III		1	3	1
	OIC	PRACTICALS		1	3	+

The main objectives of this course are to:

- 1) To train the students in preparation of International cuisine for food trail
- 2) To train the students of cold kitchen dishes and plate garnish & cold buffet setting

	Expected Course Outcomes:								
O	On the successful completion of the course, student will be able to:    BTKL (K1-K6)								
1	To prepare and present international dishes	K1							
2	To prepare and present dishes for food trail	K2							
3	To prepare and present salads and sandwiches	К3							
4	To prepare and present plate garnish	K4							
5	To display basic vegetable and fruit carving	K5							

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

WEEK:1	PRA <mark>CTIC</mark> AL SCHEDULE: VI - <mark>SEMEST</mark> ER	36 hours
TO 12		. 4

INTERNATIONAL CUISINE Demonstration on dishes prepared by cold kitchen

- 1. Panada
- 2. Various types of forcemeat
- 3. Galantine
- 4. Ballotine
- 5. Terrine
- 6. Pate
- 7. Mousse and Mousse line
- 8. Soufflé
- 9. Quenelies
- 10. Aspic work
- 11. Chaud froid
- 12. Simple and compound salads
- 13. Sandwiches
- 14. Smorebroad
- 15. Cold garnishes

**DEMONSTRATION ON THE FOLLOWING:** Ice carving Vegetable carving Butter carving Aspic Jelly preparation and presentation

**CONTINENTAL CUISINE (INDIVIDUAL)** To formulate 6 sets of menu consisting of 6 dishes from the following courses mentioned below: Hors-doeuvre - Simple or Compound Soup Egg Pasta/rice Fish Mutton/Veal/Beef/Pork Poultry/Furred game/Feathered game

Pot	tatoes Veg	getables/Sa	lads Sw	eet Savo	ory									
			Expert	Lectures	, online	seminars	– webina	ars						
		Tota	l Practic	al hours	}				36 hours	S				
				Т	ext Boo	ks (s)								
1	Modern	cookery VC	L – I &			` '								
2	Practical cookery - Ronald Kinton & Victor Ceserani - Hodder Starghton  Larousse Gastronomique - Cookery Encyclopedia - Paul Hamlyn.													
	Larousse	Gastronor	niqne - (	Cookery	Encycl	opedia -	Paul Ha	ımlyn.						
				Re	ference	Rooks								
1	The Prof	essional C	nef (IV I				som							
2	Profession	onal Cooki	ng - Way	yne Giss	slen									
3		plete Guic				kery - E	Scoffier							
4	The Coo	kery Year	- Reader	s Digest	Associ	ation Lt	d.							
5	Practical	Profession	al Cook	ery C	racknell	& Kaul	lmann.	Sec.						
6		orary Cool						1						
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		I . AINAINI	AKAJ,	Asst. 1	TOTESSOI	, Salikai	a Coneg	c, Conn	Datore					
			<b>Mapp</b>	ing witl	h <mark>Prog</mark> r	amme (	Outcom	es	à.	Á				
Cos	PO	PO 2	PO	PO	PO	PO	PO	PO	PO 9	PO 10				
CO1	1	a	3	4	5	6	7	8						
	S	S	M	M	M	S	M	M	M	M				
CO2	5	S	S	M	M	M	M	S	M	S				
CO3	S	S	S	S	M	S	L	M	M	M				
CO4	S	S	S	S	M	S	M	M	M	M				
CO5	S	S	M	M	M	S	M	M	M	M				

# B.Sc., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICAL EXAMINATION (III YEAR) FOOD PRODUCTION – III

For the students admitted during the year 2020-2021 Onwards

#### (INTERNATIONAL CUISINE OR CONTINENTAL MENU ONLY)

Centre: Batch No: Date: Session: FN / AN

SI.No	Register No	Indent & Plan of Work (04 Marks)	Grooming (02 Marks)	Apptizer / Salad/ Soup(05 Marks)	Eggs/ Fish (06 Marks)	Pasta (6 Marks)	Mutton/Chicken/ Veal/ Beef (8 Marks)	Vegetasble /Potato (04 Marks)	Sweet (05 Marks)	Presentation & Scullery (05 Marks)	Viva (05 Marks)	Sub-Total (50 Marks)	Record (10 Marks)	Grand Total (60 Marks)
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			200	A.o.		V		The same	2		1		9	
			Service Services	C. S.	N. Committee	7.7	7	1		3	â	37		
				A.M.	A.	180 Jul		0	J. Bar	San A	6	1		

Code	63Q	TITLE OF THE COURSE	L	Т	P	C
(	Core	FOOD & BEVRAGE SERVICE – III PRACTICALS		1	3	4
			1	1		
	11 1 0	Course Objectives:				
		this course are to:  udents in preparing duty rota				
		idents in banquet service.				
		idents in Buffets Arrangements.				
4)	To train the stu	adents in Gueridon Service.				
		<b>Expected Course Outcomes:</b>				
		pletion of the course, student will be able to:		(K1	TKL -K6)	
		dle banquet service			<u> </u>	
		paring duty rota			<u> </u>	
		Buffets Arrangements Gueridon Service			<u>K3</u> K4	
		dle banquet service			<u>X4</u> X5	
		KNOWLEDGE LEVE (BTKL):	38	1		
		erstand; <b>K3</b> -Apply; <b>K4</b> -Analyze; <b>K5-</b> Evaluat	e: K6	-Creat	e:	
2. P 3. E ro	Preparing duty reparing duty reparing duty repared and repared to the property of the property	nd II year portions.  ota.  oking procedure Preparing banquet menuable plans/Arrangements Service toasting Infon, Cocktail parties, Seminar, Exhibitions, Fding, Outdoor catering etc) requirements Planning & Organization Sequence.	ormal Sashior	banqu shov	ws,	
5. C	Gueridon Serv	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipments of courses and dishes from gueridon.	olies C			
5. C	Gueridon Serv ngredients Serv	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment	olies C nent	heckli	lon	
5. C	Gueridon Servingredients Servingredients Total	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment of courses and dishes from gueridon.  al Practical hours  Text Books (s)	olies C nent (	heckli Gueric	lon	
5. C	Total de Beverage	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment of courses and dishes from gueridon.    Al Practical hours	olies C nent (	Gueric Gueric 86 hour	lon	
5. C	Total de Beverage	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment of courses and dishes from gueridon.  al Practical hours  Text Books (s)	olies C nent (	Gueric Gueric 86 hour	lon	
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5. C ii  1 Foo 2 Foo	Total dem Restaurant	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment of courses and dishes from gueridon.  Text Books (s)  Service –R.Singaravelavan – Oxford Publication Service – Dennis R.Lillicrap & John A. Cousin	n n s – EL	Heckli Gueric 86 hour	rs	
5. Control of the second secon	Total d & Beverage and & Beverage and dem Restaurant chinson.	nental) Types of buffet display Equipment supprice: Types of trolleys Gueridon equipment of courses and dishes from gueridon.  Text Books (s)  Service –R.Singaravelavan – Oxford Publication Service – Dennis R.Lillicrap & John A. Cousin Reference Books	n n s – EL	Heckli Gueric 86 hour	rs	

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	Mapping with Programme Outcomes													
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10				
CO1	S	S	M	M	M	S	M	M	M	M				
CO2	S	S	S	M	M	M	M	S	M	S				
CO3	S	S	S	S	M	S	L	M	M	M				
CO4	S	S	S	S	M	S	M	M	M	M				
CO5	S	S	M	M	M	S	M	M	M	M				



## B.SC., CATERING SCIENCE AND HOTEL MANAGEMENT FORMAT FOR PRACTICAL EXAMINATION (III YEAR) FOOD AND BEVERAGE SERVICE – III

For the students admitted during the year 2020 - 2021 Onwards

Centre: Batch No: Date: Session: FN / AN

Sl.No	Register No	Appearance/ Waiter's Kit (05 Marks)	Menu Compilation (10 Marks)	Menu Knowledge (05 Marks)	Cover Laying (05 Marks)	Gueridon Trolley Set-up (05 Marks)	Service of one Food Course from Gueridon ( 5 Marks)	Service of alcoholic beverage (10 Marks)	Viva (05 Marks)	Sub-Total (50 Marks)	Record (10 Marks)	Grand Total (60 Marks)
					All							
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Course Code	4EV	TITLE OF THE COURSE	L	Т	P	С
Ele	ective	INDIVIDUAL PROJECT TOPICS RELATED TO HOSPITALITY INDUSTRY	3	1		4

The main objectives of this course are to:

- 1) To know about the technical knowledge of their selected project topic
- 2) To analysis problem identification, formulation and solution
- The student develop ability to apply multidisciplinary concepts, tools and techniques to deal with any subject related to hospitality industry

	<b>Expected Course Outcomes:</b>	
C	On the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To get a sound technical <b>knowledge</b> of their selected project topic	K1
2	Undertake problem identification.	K2
3	Undertake formulation and solution.	К3
4	Student able to develops ability to apply multidisciplinary concepts, tools and techniques to deal with any subject related to hospitality industry.	K4
5	To get a knowledge, skills and attitudes of a professional	K5
	OOMS TAXONOMY KNOWLEDGE LEVE (BTKL): Remember: K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate	K6-Create:

WEEK: 1 TO 12	INDIVIDUAL PROJECT	24 hours
10 12	TOPICS REL <mark>ATED TO HOSPITALITY IND</mark> USTRY	rd

#### TYPES OF PROJECT

The project may be one of the following type:

- 1. A Comprehensive case study
- 2. B Inter- organizational study
- 3. C Field study (Empirical study)

#### PROJECT SUPERVISION

Each project shall be guided by a supervisor duly appointed by the department head/coordinator.

#### PROJECT DOCUMENTATION

Project report should be properly documented and will include executive summary, research design & methodology, literature review, data collection and analysis, conclusions and recommendations and Bibliography.

#### PROJECT SUBMISSION

Final draft of the project should be submitted in three copies 2 to Institute/department and 1 to University duly certified by the concerned guide and Head of the Institution.

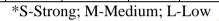
#### PROJECT PRESENTATION & EVALUATION

Formal presentation and evaluation of the project before a panel constituted by the University

#### **Course Designed By:**

P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore

	Mapping with Programme Outcomes												
Cos	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO 10			
CO1	S	S	M	M	M	S	M	M	M	M			
CO2	S	S	S	M	M	M	M	S	M	S			
CO3	S	S	S	S	M	S	L	M	M	M			
CO4	S	S	S	S	M	S	M	M	M	M			
CO5	S	S	M	M	M	S	M	M	M	M			





Course Code	4EA	TITLE OF THE COURSE	L	Т	P	C
Ele	ective	FOOD PRESERVATION	3	1		4

The main objectives of this course are to:

- 1. To impart knowledge about basic food preservation methods
- 2. To understand about the concept of low, high and removal of water in food preservation
- 3. To know about the techniques involved in food preservation

#### **Expected Course Outcomes:**

	<u>.</u>	
C	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To understand about basic consideration in food preservation	K2
2	To enhance the knowledge on preservation of foods by low temperature	К3
3	To enhance the knowledge on preservation of foods by high temperature	К3
4	To enhance the knowledge on preservation of foods by removal of water	К3
5	To know the Principles, Technological aspects and application of preserves	K3

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

#### Unit:1

Unit:2

#### BASIC OF FOOD PRESERVATION

7 hours

Basic considerations: Aims and objectives of preservation & processing of foods, Characteristics of tissues and non-tissues foods, Degree of Perishability of unmodified foods, Causes of quality deterioration and spoilage of perishable foods, intermediate moisture foods,

wastage of foods.

## TEMPERATURES

8 hours

Preservation of foods by low temperatures:

Chilling temperatures: Consideration relating to storage of foods at chilling temperatures, Applications and procedures, Controlled and Modified atmosphere storage of foods, Post storage Handling of foods.

PRESERVATION OF FOODS BY LOW

Freezing temperatures: Freezing process, Slow and fast freezing of foods and its consequence, other occurrences associated with freezing of foods. Technological aspects of pre freezing, Actual freezing, Frozen storage and thawing of foods.

## Unit:3 PRESERVATION OF FOODS BY HIGH TEMPERATURES 7 hours

Preservation of foods by high temperatures: Basic concepts in thermal destruction of microorganisms D,Z,F values. Heat resistance and theomorphic microorganisms. Cooking, Blanching, Pasteurization and Sterilization of foods. Assessing adequacy of thermal processing

of foods, General process of caning of foods, Spoilage in canned foods.

Unit:4								rs		
				TE	MPERA	TURE	S			
Preserva	tion by	water rem	oval:							
(a) Prir	nciples,	Technolog	gical asp	ects and	d applica	ation of	evapora	tive conc	entration	
process	s; Freez	e concentr	ation an	d memb	orane pro	ocess for	r food co	oncentrat	ions.	
Princip	les, Te	chnologica	l aspects	s and ap	plication	n of dryi	ng and o	dehydrati	on of food	ls, Cabinet,
tunnel,	belt, bi	n, drum, s	oray, va	cuum, fo	oam mat	, fluidiz	ed-bed	and freez	e drying o	ffoods.
	1								1	
Unit:5	AP	INCIPLE PLICATI	ON OF	PRESE	ERVES				7 hou	-
age: Hur	Principles, Technological aspects and application of sugar and salt, Antimicrobial agents, Biological agents, non ionizing and ionizing radiations in preservation of foods. Hurdle technology.									
		TD 4	17 4						261	
		Tota	l Lectur	e hours					36 hou	<u>'S</u>
				Т	ext Bool	ks (s)				
1 K	arnal, N	Marcus and	D.B. L			` '	of Food	Preserva	tion. Rutle	edge, 2003.
2 V:	anGard	e, S.J. and Surbhi Pub	Woodb	urn. M I						
				Re	eference	Rooks				
1 Si	vasank	ar, B. Food	l Proces				Prentice	Hall of Ir	ndia. 2002	
		ul, Neelan								
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			S	ankara (	College,	Coimba	atore			
	Mapping with Programme Outcomes						DO 10			
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CO1	M	M	S	M	S	M	M	L	M	L
CO2	M	M	M	S	M	M	M	L	M	L
CO3	M	M	S	M	S	M	M	M	M	M
CO4	M	M	M	S	S	M	M	M	M	L
CO5	M	M	M	M	S	M	M	L	M	L

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	4EB	TITLE OF THE COURSE	L	Т	P	C
Fle	ctive	FOOD SAFETY &	3	1		1
Lic	CHVC	MICROBIOLOGY	3	1		7

The main objectives of this course are to:

- 1. To impart basic knowledge about food safety and microbiology
- 2. To provide them with the basic hygiene and hygiene regulations
- 3. To impart knowledge on food born diseases and infections

#### **Expected Course Outcomes:**

О	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To understand about the safety procedures	K2
2	To know about the role of micro organisms in food	K2
3	To apply the knowledge gained in hygiene	К3
4	To understand about the food born disease and infestions	K2
5	To adhere to the hygiene regulations	К3

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1 SAFETY PROCEDURES 7 hours

Safety: Importance of safety – Accidents from structural inadequacies – Accidents from improper placemen of equipment in spaces – Accidents due to nature and behavior of people at work – Accidents from improper selection, installation, maintenance and storage of equipment – Safety procedure – Training – Safety engineering – Enforcement of safety – Safety education.

#### Unit:2 MICROORGANISMS 8 hours

Introduction to microbiology: Relation of microbiology to hygiene – classification of micro – organisms. Factors affecting the growth of micro – organism. Bacteria: Morphology –size, shape structure, reproduction, beneficial and harmful effect of bacteria.

Yeast: Morphology – size, shape, structure, reproduction, beneficial and harmful effect of yeast. Mold: classification – Rhizopus, Mucor, Aspergillus, Penicllium, reproduction.

#### Unit:3 FOOD HYGIENE 7 hours

Food hygiene & General hygiene: Introduction – types of food contamination – food contamination in meat, poultry, game, raw vegetables & fruits, cereals, dairy products, fish – shellfishes –destroying micro – organisms in food.

#### Unit:4 FOOD BORNE DISEASE AND INFECTIONS 7 hours

Food – borne infection & diseases: food poisoning by micro – organism.

Food intoxication: Botulism – Organism, toxin, foods involved, diseases caused. Prevention of outbreaks. Staphylococcus intoxication – exterotoxin, foods involved prevention of outbreaks. Mycotoxins – Aflatoxin its significance in food.

Food infection: Salmonellosis – source of salmonella, foods involved prevention of outbreaks. Clostridium perfringens gastroenteritis – foods involved prevention of outbreaks.

Enteropaathogenic Escherichia coli, Shigellosis – effect

Unit:	Unit:5 FOOD HYGIENE REGULATIONS 7 hours							rs		
Food	Food hygiene regulation: Equipment – requirement for food premises – food safety									
Act –	Offence									
				ction: In	spection	of drin	king wat	ter, plant	water, sev	vage water,
		eaning, san								
HAC	CP: Heal	lth analysis	– critic	al contro	ol points	s, health	of empl	oyees.		
			T .	Τ .	1.	•	1.			
			Expert	Lectures	s, online s	seminars	– webina	ars		
		Total	ıl Lectur	o houre					36 hour	20
		1014	ii Lectui	e nours					30 Hour	<u>s</u>
				T	ext Boo	ks (s)				
1	Food M	icrobiolog	v – W.C			. ,	f – McG	raw Hill	1978.	
		g Managen								an – New
2		ernational.	1011t 7 XII	micgrai	ca rippi	Oach	WIOIIIII I	ocum, ou	ijeet iviaiii	uii 110W
ļ_	1184 1114	•111001011011			a de	97-7-7	7 19am	Ba.		
				Re	eference	Books		198		
1	Managin	g Food Hy	giene –	Ni <mark>cho</mark> la	s Johns	– Macm	illan Pu	<mark>blicatio</mark> n	1991.	
				100	1	13	100	1 - 1		
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		S. BE						ım Head,	120	
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Cos	Cos PO						PO 10			
	1 3 4 5 6 7 8									
CO1	S	M	M	S	M	M	M	M	M	L
CO2	M	M	S	M	S	M	M	M	M	M
CO3	M	S	M	M	S	M	M	L	M	M
CO4	M	M	M	M	M	M	M	M	M	M
CO5	M	M	M	M	M	M	S	S	S	S

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	6EA	TITLE OF THE COURSE	L	Т	P	С
	Elective ROOM DIVISION MANAGEMENT 4					4
Th	-1-:	Course Objectives:				
	•	his course are to:				
•		w of planning a food service facility				
•	_	on workplace design and layout of food s		tacility		
3. To acq	uire knowledge	e about managerial skills and salesmanshi	p			
		Expected Course Outcomes:				
	•	eletion of the course, student will be able	to:		BTKL (K1-K6	)
		ut the organization setup and nature			K2	
	* * *	ledge gained on salesmanship	N		K3 K3	
-	plan and evalua	omplaints and give solutions	-		K5	
		gerial skills in the organization			K3	
		KNOWLEDGE LEVE (BTKL):		38		
	ber; <b>K2</b> -Under	rst <mark>and; <b>K3</b>-Apply; <b>K4</b>-Analyze; <b>K5-</b>Ev</mark>	aluate	<b>K6-</b> C		
Unit:1		ORGANIZATION SETUP			8 hou	rs
	1000	SET <mark>UP AND IMPORTANCE of FO &amp; H</mark>	K:			
	200	king organization, coordination process		and the second		
· · · · · · · · · · · · · · · · · · ·		on to its nature of Room Division		A	TV	
C) V	itality of prope	r front staff. Theory and applicability,	10	5 7	-	
Unit:2		SALESMANSHIP	A.		10 ho	ırs
	MANSHIP			7		
,	ommunication	**************************************	The state of the s			
	eveloping sales	**************************************				
	p selling and T					
		ion department in sales.				
	ousekeeping Sa	house in lean business seasons.				
1') 11	ousekeeping 5	nes				
Unit:3		NALYSIS OF GUEST COMPLAINTS	5		10 ho	ırs
		ST RELATIONS COMPLAINTS:				
	ffect of compla nalysis of com	ints on brand image and revenue,				
	Methods of reso					
	ollow up syster					
Unit:4		PLANNING AND EVALUATING		10	hours	
		VALUATING OPERATIONS:		10	nours	
		zing, controlling, staffing, leading, coord	inating	, budge	eting,	
		ms rates, methods.		0	<u> </u>	

C) Evaluating Operations:

Daily operations report.

Occupancy report.

Room revenue analysis.

Income statement.

Room's income statement.

#### Unit:5 MANAGERIAL SKILLS

10 hours

#### MANAGERIAL SKILLS FOR ROOM DIVISION MANAGEMENT

Room division management functions – Planning, Organising, Coordinating, Staffing, Controlling and Evaluating, Importance of leadership.

#### **ORGANISATION**

Staff motivation, Cross training, recognition, communication, incentive programs, performance appraisals. Skills training- prepares to train, present the training, practice skills.

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LADEIL	Lectures.	OHILL	Schinnars	<ul><li>webinars</li></ul>

#### **Total Lecture hours**

48 hours

#### Text Books (s)

Rooms Division Management - Ms. Pallavi Chaudhari, Mr. Milind Kilpadi - Publisher: Educreation Publishing

#### **Reference Books**

A Professional Guide to Room Division Operations – Author: Manoj Yadav

#### Related Online Contents [MOOC, SWAYAM, NPTEL, Websites etc.)

1		www.alison.com
2	500 E	A Company of the Comp

#### Course Designed By:

S. BERNARD EDWARD, Vice Principal cum Head,

Sankara College, Coimbatore

**Mapping with Programme Outcomes** 

	Wapping with 1 rogramme Outcomes									
Cos	PO	PO 2	PO 9	PO 10						
Cos	1		3	4	5	6	7	8		
CO1	S	S	M	S	M	S	M	M	M	S
CO2	S	M	S	M	S	M	S	S	S	M
CO3	S	M	M	M	M	S	M	S	S	M
CO4	S	S	S	S	S	S	M	M	M	M
CO5	S	S	S	S	S	S	S	M	S	S

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	6EB	TITLE OF THE COURSE	L	Т	P	С		
Ele	ctive	FAST FOOD OPERATIONS	4			4		
		Course Objectives:						

The main objectives of this course are to:

- 1. To impart overall knowledge about fast food operations
- 2. To understand about operational requirements and marketing
- 3. To know about selling techniques

	Expected Course Outcomes:						
О	On the successful completion of the course, student will be able to:    BTKL (K1-K6)						
1	To understand about fast food business	K2					
2	To know about social concerns and management	K1					
3	To apply the basic operational concepts	K3					
4	To apply selling techniques	K3					
5	To plan a fast food business	K6					

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1	FAST FOOD BUSINESS	8 hours
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Introduction Fast food Operation &management:

The Fast Food Business: A Brief History, Types of Operation, Consumer Pattern. Managing Fast food Operation: What is Management, A practical approach Marketing & the control.

#### Unit:2 SOCIAL CONCERNS AND MANAGEMENT 10 hours

Social Concern &management:

A Few Definitions, Responsibilities in today Fast food Market, off-Hour sale Service to different age group, Changing patterns, Health concern. Food groups Fast Food Nation, Junk food, Super Size Me, Western pattern diet, Chew on This, List of fast food restaurants, Slow

Food

#### Unit:3 FAST FOOD OPERATIONS 8 hours

Operation:

Type's of-Equipment, A Guest oriented approach, Method of service, Billing methods, Planning of Menu. Product Control, Cash Control, Role of international popular cuisine in Fast food.

Filling stations, Street vendors and concessions Cuisine, Variants.

Unit:4	SELLING TECHNIQUES	10 hours							
Selling Te	echniques:								
A Service	A Service orientation, Establishing Service standards, basic Selling Procedure, Handling								

A Service orientation, Establishing Service standards, basic Selling Procedure, Handling service problems, Techniques & strategies

Unit:5 CASE STUDIES 10 hours

Case studies on the following reputed fast foods:

History, Products & operating Procedures of McDonald's, Domino's Pizza, Pizza Corner, Pizza Hut.

			Expert	Lectures,	, online s	seminars	- webin	ars		
Total Lecture hours 48 hours					'S					
		10 1			ext Bool	` ′				
1	Fast Fo	od Operation	ons- Pete	er Bertra	ım (Aut	hor) - Pı	ublisher	Nelson	Thornes Li	td
				Po	ference	Rooks				
	Food Set	vice Mana	gement:				High-ri	sk Restar	ırant Rucin	ess hv
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CO1	M	S	M	M	M	S	M	S	M	S
CO2	M	S	M	S	M	M	M	S	M	S
CO3	M	M	S	S	M	M	M	S	S	S
CO4	M	M	M	M	S	S	M	S	S	S
COS	S	S	S	M	S	S	M	S	S	M

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	6EF	TITLE OF THE COURSE	L	Т	P	C
Elective		ENTREPRENEURSHIP	4			4
		DEVELOPTMENT	4			۲

The main objectives of this course are to:

- 1. To give an overall view of entrepreneur and entrepreneurship
- 2. To enable the students to understand motivation, competency and mobility in developing entrepreneurs.
- 4. To make the students to recognize a business opportunity to compete in modern scenario

#### **Expected Course Outcomes:**

О	on the successful completion of the course, student will be able to:	BTKL (K1-K6)
1	To know the concept of Entrepreneur and Entrepreneurship.	K1
2	To understand the motivating factors and competencies to	K2
	become an Entrepreneur.	<b>9</b> .
3	To identify, select and formulate a project.	K3
4	To enhance the students for Entrepreneurial skills needed to	K6
	succeed in a range of hospitality and service business sector.	
5	To prepare a business plan for starting a Restaurant business.	K4

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

Unit:1	QUALITIES & ATTRIBUTES REQUIRED FOR	10hours
	<b>ENTREPRENEURSHIP</b>	

Foundations of Entrepreneurship Development – Concept, Development, Definition of Entrepreneur, Entrepreneurship, Innovation, Invention, creativity, Business Idea, Opportunities through change, Corporate Entrepreneur. Entrepreneurship as a style of management,

Maintaining competitive advantage. .

# Unit:2 ENTREPRENEURIAL MOTIVATION, COMPETENCY & MOBILITY 10hours

Entrepreneurial Motivation- Meaning, theories (Maslow's and McClelland's), motivating factors, achievement motivation. Entrepreneurial competencies: Meaning, major entrepreneurial competencies, developing competencies. Entrepreneurial Mobility: Factors influencing mobility, occupational mobility, location mobility. EDP's: Need, objectives, course content and

curriculum, phases of EDP's.

#### Unit:3 SMALL ENTERPRISES & PROJECTS 10hours

Small Scale Industry: Definition, characteristics, relationship between small and large units, objectives, scope, opportunities for entrepreneurial career, role of small enterprises in economic development, problems in small scale industries. The start-up process, Project identification – selection of the product – project formulation evaluation – feasibility analysis, Project Report.

#### OPERATION & MANAGEMENT OF HOTEL Unit:4 10hours **BUSINESS** Operating a food business on a day to day basis by managing the 3 systems – product/resources, revenue/sales, and people-The flow of product from sources through purchase, manufacture and use - New Hotel industry systems and technology, labour issues, challenges, government regulations and laws- Financial and operational controls - Analytical tools used to buy and sell a food business as well as to operate successfully DRAFTING A RESTAURANT BUSINESS PLAN Unit:5 8 hours (PRACTICUM) Business Objectives Location – Physical plan of the restaurant (floor plan, frontage), a full menu, a table (Spreadsheet) of dishes and prices, a graph for a projected monthly income (to convince the Bank that the Business will be profitable), a business card with Logo – Poster advertising for the inaugural. Total Lecture hours 48 hours Text Books (s) S.S.Khanka, -Entrepreneurial Development, S.Chand & Company, 5<sup>th</sup> Edition, New 1 Delhi, 2013. (Unit I-V) Reference Books Food Service Management: How to Succeed in the High-risk Restaurant Business by 1 Someone Who Did. By Bill Wentz. Atlantic Publishing Group Entrepreneurship – Robert D. Hisrich, Michael P. Peters, Dean A. Shepherd, McGraw 2 hill. Irwin, 2012. Entrepreneurship as Strategy – G. Dale Meyer, Kurt A. Heppard, Sage Publication, 2016. 3. Course Designed By: S. BERNARD EDWARD, Vice Principal cum Head, Sankara College, Coimbatore Mapping with Programme Outcomes PO PO PO PO PO **PO 9** PO 10 PO PO<sub>2</sub> PO Cos 3 4 5 6 7 8 1 S S CO<sub>1</sub> M S M M M M S S CO<sub>2</sub> S M S S S M S M M M S CO<sub>3</sub> S M S S M S S S M S S S S M S S **CO4** S M M CO5 M S S S M M S S M S

\*S-Strong; M-Medium; L-Low

Course Code	6EC	TITLE OF THE COURSE	L	T	P	C
T:1	ective	HUMAN RESOURCE	4			4
El	ective	MANAGEMNT	4			4
		Course Objectives:				
The main	n objectives of t	his course are to:				
		ts to understand Functions of HR/Personne	-	artmen	t	
		idents to know about the Performance appropriate appropriate to know about the Performance appropriate appro			Compan	
	nnance the stude ning Developme	ents to know about process of Training & I	Jevero	pment,	Career	
		<b>Expected Course Outcomes:</b>	1		DMIII	
		pletion of the course, student will be able to			BTKL (K1-K6	)
an	organization	concepts of HRM and the basic role of HR			K1	
the	illustrate the hu job and role alysis.	iman resource planning process and to desi	gn		К3	
3 To	discover the va	rious recruitment and selection process		£.	K2	
	•	nd <mark>uction c</mark> oncepts and to compare wit <mark>h</mark> on	job		К3	
	interpret the an	nployee grievance handling system and			K3	
pro	ocess of collective co		7		KJ	
BLOOMS	TAXONOMY	KNOWLEDGE LEVE (BTKL): rstand; K3-Apply; K4-Analyze; K5-Eva	luate:	K6-C	reate:	
Unit:1		CTIONS AND ROLE OF HUMAN RESO MANAGEMENT			8 hour	rs
		gement - meaning, na <mark>ture, scope</mark> and object A manager - Organisation of HR departmen				RM -
Unit:2		MAN POWER PLANNING			10 hou	ırs
Human I	Resource Planni	ng – Job Analysis – Importance & benefits	- Job	analysi		
Job descripti	on Dolo analy	sis Ioh specification				
descripti	on – Role allary	sis - Job specification.				
Unit:3		RECRUITMENT AND SELECTION			10 hou	ırs
		ion - Factors affecting Recruitments, Source ent – Definition and Importance of Selection				
		es of Selection Tests and Types of Intervie		ges mv	orveu III	
Unit:4	1	PERFORMANCE APPRAISAL		10	hours	
	and benefits of	Induction, Content of an Induction Progra	m –Tr			
Develop		ance appraisal - Job evaluation and merit ra		_		
IInit-E	CAD	EED DI AMMINIC & DEVIET ODMENIO		10	hours	
Unit:5	CAR	EER PLANNING & DEVELOPMENT		10	hours	

Career Planning & Development – Stages in Career Planning – Internal and External

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			Expert	Lectures	, online s	seminars	– webina	ars		
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CO <sub>2</sub>	S	M	M	M	S	S	M	S	M	S
CO3	S	M	M	M	M	S	M	M	S	S
CO4		S	M	S	M	M	M	M	S	S
CO5	S	S	M	M	M	M	M	S	S	M

<sup>\*</sup>S-Strong; M-Medium; L-Low

Course Code	6ED	TITLE OF THE COURSE	L	T	P	С
Elective		STRATEGIC MANAGEMENT	4			4

The main objectives of this course are to:

- 1. To impart fundamental knowledge on statistic management report
- 2. To adopt strategy management
- 3. To analyze and formulate a strategy

	Expected Course Outcomes:						
О	n the successful completion of the course, student will be able to:	BTKL (K1-K6)					
1	To understand about the objectives	K2					
2	To analyze about environmental and internal resources	K4					
3	To formulate a strategy	K6					
4	To analyze and evaluate a strategy	K5					
5	To implement and review a strategy	K3					

#### BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):

**K1**-Remember; **K2**-Understand; **K3**-Apply; **K4**-Analyze; **K5**-Evaluate; **K6**-Create;

Unit:1 ORGANIZATIONAL STRATEGY 10 hours

#### ORGANISATIONAL STRATEGY

A. MISSION, Mission Statement Elements and its importance B. OBJECTIVES, Necessity of formal objectives. Objective Vs Goal, C. STRATEGY, DEVELOPING STRATEGIES - Adaptive Search, Intuition search, Strategic factors, Picking Niches, Entrepreneurial Approach

	The Colonia Ch	7 20
Unit:2	ENVIRONMENTAL AND INTERNAL RESOURCE	10 hours
	ANALYSIS	

#### ENVIRONMENTAL AND INTERNAL RESOURCE ANALYSIS

A. Need for environment analysis, key environmental, variable factors• Internal resource analysis, functional areas resource development matrix, strength and weakness-Marketing, finance, production and personnel

Unit:3 STRATEGY FORMULATION 10 hours

#### STRATEGY FORMULATION

- A. STRATEGY (GENERAL) ALTERNATIVES
  - 1) Stability Strategies Expansion Strategies
  - 2) Retrench Strategies
  - 3) Combination Strategies
- **B. COMBINATION STRATEGIES** 
  - 1) Forward integration & Backward integration & Horizontal integration
  - 2) Market penetration
  - 3) Organization
  - 4) Market development & Product development
  - 5) Concentric diversification & Conglomerate diversification & Horizontal diversification
  - 6) Joint Venture & Retrenchment
  - 7) Divestiture & Liquidation

#### STRATEGY ANALYSIS AND CHOICE Unit:4 10 hours STRATEGIC ANALYSIS AND CHOICE (ALLOCATION OF RESOURCES) A. FACTORS INFLUENCING CHOICE Strategy formulation B. INPUT STAGE • Internal factor evaluation matrix • External factor evaluation matrix • Competitive profile matrix C. MATCHING STAGE • Threats opportunities – weaknesses – strengths matrix (TOWS) • Strategic position and action evaluation matrix (SPACE) • Boston consulting group matrix (BCGM) • Internal – External matrix • Grand Strategy matrix D. DECISION STAGE • Quantitative Strategic planning matrix (QSPM STRATEGIC IMPLEMENTATION REVIEW Unit:5 8 hours AND EVALUATION STRATEGIC IMPLEMENTATION REVIEW AND EVALUATION MCKINSEY 7-S FRAMEWORK LEADERSHIP AND MANAGEMENT STYLE STRATEGY REVIEW AND EVALUATION Review underlying bases of Strategy Measure Organizational Performance Take corrective actions **Total Lecture hours** 48 hours Text Books (s) The Three Disciplines of Advanced Strategic Thinking by Rich Horwath 1 Business Strategy Formulation by Anthony Ulwick Reference Books Changing Strategic Direction by Peter Skat-Rordam Course Designed By: S. BERNARD EDWARD, Vice Principal cum Head, Sankara College, Coimbatore **Mapping with Programme Outcomes** PO PO<sub>2</sub> PO PO PO PO PO **PO 8** PO PO 10 Cos 3 4 5 7 9 1 6 CO<sub>1</sub> S S M M M M S M S CO<sub>2</sub> S M M S M M M M S CO<sub>3</sub> S S M M M S M S M S S S S **CO4** M M M M M M M S CO<sub>5</sub> M S M M M M S M M

Course Code	6EE	TITLE OF THE COURSE	L	Т	Р	С
Elective		FOOD SERVICE FACILITIES PLANING	4			4

The main objectives of this course are to:

- 1. To give an overall view of planning a food service facility
- 2. To impart knowledge on functional planning of food service facility
- 3. To impart knowledge on workplace design and layout of food service facility

# Expected Course Outcomes: On the successful completion of the course, student will be able to: 1 To remember the prerequisites for food service facility planning 2 To understand the prerequisites for planning of food service facility 3 To understand the functional planning of food service facility 4 To apply the prerequisites for designing a workplace 5 To analyze the space requirements & configure layouts for food service facility

#### **BLOOMS TAXONOMY KNOWLEDGE LEVE (BTKL):**

K1-Remember; K2-Understand; K3-Apply; K4-Analyze; K5-Evaluate; K6-Create;

## Unit:1 INTRODUCTION TO FOOD SERVICE FACILITY 10 hours PLANNING

Food service facilities planning: Introduction, design & layout, Planning: Characteristics, scope, objective, facilitating production, materials handling, space utilization, maintenance & cleaning, cost control, investment in equipment, labor utilization, supervision, flexibility.

### Unit:2 PLANNING OF FOOD SERVICE FACILITY 10 hours

The planning process: preliminary planning information, prospectus, commissioning planners, developing the concept, equipment requirements, space requirements, developing preliminary plans preparations of final plan, preparing specifications, binding & awarding contracts, constructions. The feasibility study importance of market survey, site analysis, cost estimates, operating capital, project income.

#### Unit:3 FUNCTIONAL PLANNING OF FOOD SERVICE FACILITY 10 hours

Functional planning: functions, concepts of flow, functional requirements, receiving, storage, preparation, cooking, baking, serving, dish washing, pot & pan washing, waste disposal, other requirements. Planning the atmosphere & mood, color, lighting, acoustic, noise & music, climate control furnishing, exterior design advertising & public relation

#### Unit:4 WORKPLACE DESIGN 10 hours

Work place design: developing work place, work place environment, concepts of motion economy, materials handling, designing safe work place. Equipment requirements: methods, equipments check list, broilers, griddles, ovens, ranges, steam jacketed kettles, steamer, ware washing equipment, waste disposal equipment selection.

Unit:5		LAYOUT OF FOOD SERVICE FACILITY 08 hours									
Space requirements: introductions space estimate, total facility size, dining area, production											
area, space calculation, receiving area, storage areas, serving area. Layout of facilities: space											
arrangements flow, other criteria for lay out, layout configurations, relationship charts for											
layout	t, layout	guides, la	yout of s	storage a	areas, la	yout of	main co	oking ar	eas, lay ou	it of dish	
washi	ng areas.	•									
Total Lecture hours									48 hours		
					ext Boo	( )					
1	Edward A Kazarian -Foods Service Facilities Planning , Van Nostrand Reinhold										
1 (	Company 2 <sup>nd</sup> Edition, UK, 2011.										
Reference Books											
	John C Birchfield, —Design & Layout of Food Service Facilities, Van Nostrand Reinhold Company 3 <sup>rd</sup> Edition, UK, 2003										
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CO2	S	S	M	S	M	M	S	M	M	M	
CO3	S	M	M	M	M	M	M	M	S	M	
CO4	S	M	M	M	M	S	L	M	M	A M	
CO5	S	S	M	M	M	M	M	M	M	M	
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Course									
Code	6ZB	TITLE OF THE COURSE	L	T	P	С			
Supp	ortive	BAR MANAGEMENT	2			3			
Course Objectives:									
The main objectives of this course are to:									
1. To impart knowledge on bar operation									
2. To provide in-depth knowledge on cocktail & mocktail									
3. To provide supervisory skills required for Bar operation									
		<b>Expected Course Outcomes:</b>			ртиі				
On the successful completion of the course, student will be able to:  BTKL (K1-K6)									
1 Des	ign bar and org	ganize bar operation		K6	(111 110)	,			
		entify equipments and methods of preparat	ion	К3					
	pare cocktails a	and mocktail		K6					
	nage cellar lerstand and ev	aluata aartual	3.	K3 K5					
		KNOWLEDGE LEVE (BTKL):	2	N.J					
		rstand; K3-Apply; K4-Analyze; K5-Eva	luate:	<b>K6-</b> C1	eate;				
Unit:1		BAR OPERATIONS			5 hour	·s			
<ul> <li>c) Types of Bar – Pub, Lounge, Wine, Cocktail, Banquet &amp; Dispense bar.</li> <li>d) Bar Design – Parts of Bar (Front Bar, Back bar &amp; Under Bar), Shapes of bar, Plumbing, Electricity, Flooring &amp; lighting.</li> <li>e) Methods of Pouring Drinks.</li> </ul>									
Unit:2		COCKTAILS	1	17	5 hour	`S			
,		ng & Components of Cocktail.		100					
b) Methods of Making Cocktail – Shaking, Stirring, Building, blending and									
Layering.									
c) Types of cocktail -									
<ul><li>d) Equipment, Tools, Glassware &amp; Bar stock required for making Cocktails.</li><li>e) Points to be observed while making cocktails.</li></ul>									
ĺ									
Unit:3		OCKTAILS AND SPECIALTY COFFE			5 hour	'S			
	_	, rum, Gin, Brandy, Vodka, Tequila, and C	Champ	pagne b	ased				
cocktails. (Given in text books only)									
b) Mock tails - Meaning and recipes of famous mock tails									
c) <b>Spirit coffee</b> - Meaning, Method of preparation and examples of some spirit									
coffee (Irish, Scandinavian, Monk's, Royal, Dutch, Mexican, German, Italian, Caribbean, Calypso, etc)									
d) <b>Developing a new cocktail</b> .									
ĺ	. Johns a nev			ı					
Unit:4		CELLAR MANAGEMENT			5 h	ours			
,	aning & Functi lar Location &								
0) (6)	iai Location &	10mperature.							

c) Storage Procedures for Various Alcoholic drinks. d) Procedures for Purchase, Receiving, Storing, Issuing & Inventory. Unit:5 BAR RECORDS AND CONTROL 4 hours a) Meaning & Its importance b) Bar & Cellar Control Records - Purchase Order, Cellars Inwards Book, Bin Card, Beverage Requisition, Cellar Control Book, Ullages and Breakages Record, Returns Book, Credit memo, Empties return Book, Transfer Book and Stock Book. **Bar Routine** (Mise en place, Preparation, Sales and End of the day's Operation) d) Possible Bar frauds & its Prevention. **Total Lecture hours** 36 hours Text Books (s) Food & Beverage Service –R.Singaravelavan – Oxford Publication 2 Food & Beverage Service – Dennis R. Lillicrap & John A. Cousins – ELBS. Reference Books The illustrated Encyclopedia of Classic Cocktails- Staurt Walton, Suzannah Olivier & 1 Joanna Farrow. 2 The Bartender's guide – Peter Bohrmann. 3 Food & Beverage Service Training Manual - Sudhir Address - Tata Mc Graw - Hill. Food & Beverage Management –Partho Prathim Seal- Oxford Related Online Contents [MOOC, SWAYAM, NPTEL, Websites etc.) www.coursera.org 2 **Course Designed By:** Mr. P. ANANDARAJ, Asst. Professor, Sankara College, Coimbatore Mapping with Programme Outcomes PO PO<sub>2</sub> PO PO PO PO PO PO **PO 9 PO 10** Cos 3 4 5 7 8 1 6 CO<sub>1</sub> M S S S S S M S M S S S CO<sub>2</sub> S M S S S S M M S CO<sub>3</sub> M S M S L M S S M CO<sub>4</sub> S S S S M S S M M M S S M SS S S S M S CO<sub>5</sub> M

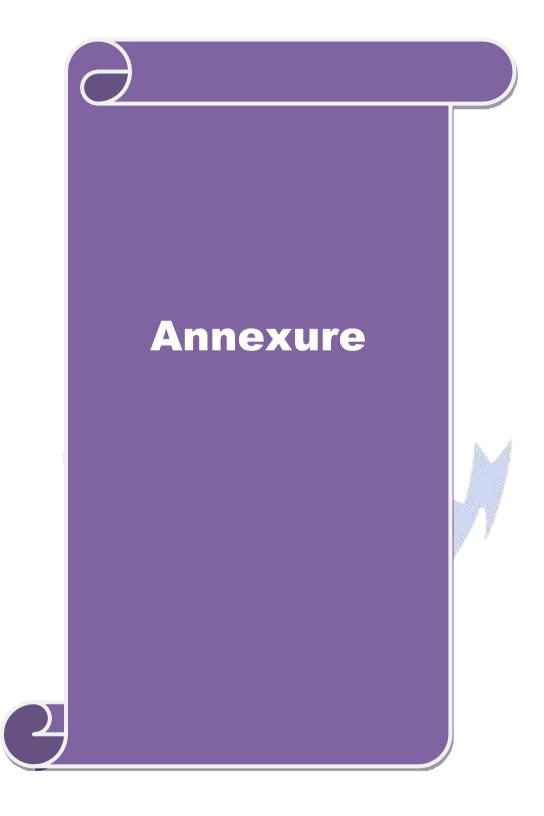
<sup>\*</sup>S-Strong; M-Medium; L-Low

Code	6ZP	TITLE OF THE COURSE	L	T	P	C	
Supp	portive	BAR MANAGEMENT PRACTICALS			2	2	
		Course Objectives:					
The main	objectives of th	is course are to:					
1) ′	Γo train the stu	dents in Compiling a alcoholic beverage lis	t				
		idents in Service of Specialty coffee.					
		idents in preparation & service of cocktain	ls and	nockt	tails.		
4)	To train the stu	idents in Bar tending procedures					
		Expected Course Outcomes:					
		etion of the course, student will be able to:		(K1	TKL -K6)		
		vice of alcoholic beverage.			<b>C</b> 1		
		of Specialty coffee.			(2		
		rious <mark>moc</mark> k tails	þ.		Κ3		
	epare serve vai				(4		
5 To carry out Bar tending procedures K5							
774 D		S TAXONOMY KNOWLEDGE LEVE (For the stand) of the stand; K3-Apply; K4-Analyze; K5-E			~		
WEEK: TO 12		ACTICAL SCHEDULE: VI - SEME			l hour		
	2. Service of V		. 4				
	3. Service of s		.8	77			
	7 7000		150	7			
	501 1100 01 5	Speciality coffee					
		Speciality coffee.					
	5. Service of L	iquors.					
:	<ul><li>5. Service of I</li><li>6. Service of I</li></ul>	Liquors.  Mock tails.					
	<ul><li>5. Service of I</li><li>6. Service of I</li><li>7. Service of C</li></ul>	Liquors. Mock tails. Cocktail.	318				
	<ul><li>5. Service of I</li><li>6. Service of I</li><li>7. Service of C</li></ul>	Liquors.  Mock tails.					
	<ul><li>5. Service of I</li><li>6. Service of N</li><li>7. Service of C</li><li>8. Bar tending</li></ul>	Liquors.  Mock tails.  Cocktail.  procedures.		04 hou	~c		
	<ul><li>5. Service of I</li><li>6. Service of N</li><li>7. Service of C</li><li>8. Bar tending</li></ul>	Liquors. Mock tails. Cocktail.	2	24 hour	rs		
	5. Service of L 6. Service of N 7. Service of C 8. Bar tending  Total	Practical hours  Text Books (s)					
	5. Service of L 6. Service of N 7. Service of C 8. Bar tending  Total	Aock tails. Cocktail. procedures.  Practical hours					
	5. Service of L 6. Service of N 7. Service of C 8. Bar tending  Total	Practical hours  Text Books (s)					
1 Food	5. Service of I. 6. Service of N. 7. Service of C. 8. Bar tending  Total	Practical hours  Text Books (s)  Bervice by Dennis Lillicrap& John cousins. P	ublishe	r – EL	BS		
1 Food Hutch	5. Service of L 6. Service of N 7. Service of C 8. Bar tending  Total d and beverage service of C lem Restaurant Service of C	Practical hours  Text Books (s) service by Dennis Lillicrap& John cousins. P	ublishe	r – EL	BS		
1 Food Hutch	5. Service of L 6. Service of N 7. Service of C 8. Bar tending  Total d and beverage service of C lem Restaurant Service of C	Practical hours  Text Books (s) service by Dennis Lillicrap& John cousins. P  Reference Books Service. A manual for students & Practitione	ublishe	r – EL	BS		

Mapping with Programme Outcomes										
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CO2	S	S	S	M	M	M	M	S	M	S
CO3	S	S	S	S	M	S	L	M	M	M
CO4	S	S	S	S	M	S	M	M	M	M
CO5	S	S	M	M	M	S	M	M	M	M

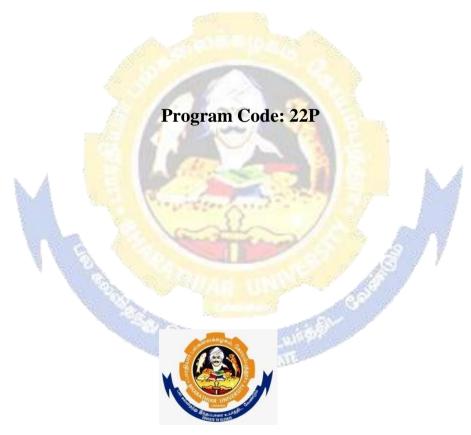
<sup>\*</sup>S-Strong; M-Medium; L-Low





## **B.Sc.,** [Catering Science & Hotel Management]

Syllabus (With effect from 2021 - 2022)



# DEPARTMENT OF CATERING SCIENCE AND HOTEL MANAGEMENT

Bharathiar University
(A State University, Accredited with "A" Grade by NAAC and 13<sup>th</sup> Rank among Indian Universities by MHRD-NIRF)
Coimbatore 641 046, INDIA



## BHARATHIAR UNIVERSITY: COIMBATORE 641046 DEPARTMENT OF Catering science and Hotel management

#### **MISSION**

To provide quality education and skill-based knowledge in the field of catering science and hotel management and inculcating the key values of self- discipline, hard work, friendliness, passion, dedication, and self-motivation for facing the challenges in the Hospitality industry.

- > CIA Continuous Internal Assessment
- > CE Comprehensive Examination
- ➤ @ No University Examinations. Only Continuous Internal Assessment (CIA)
- > # No Continuous Internal Assessment (CIA). Only University Examinations.
- > \* Academic year end Practical's

List of Elective Papers (choose any one of the paper as electives)						
	A	Individual Project – topic related to hospitality industry*				
Elective – I	В	Food Preservation				
	С	Food Safety & Microbiology				
	A	Room Division management				
Elective – II	В	Fast food Operation				
	C	Entrepreneurship Development				
	A	Human Resource Management				
Elective – III	В	Strategic Management				
	C	Food Service Facilities Planning				

